



City of Westminster

# Licensing Sub-Committee Report

Item No:

Date:

Licensing Ref No:

Title of Report:

Report of:

Wards involved:

Policy context:

Financial summary:

Report Author:

Contact details

21 September 2023

23/03996/LIPV - Premises Licence Variation

Manzis  
Basement North  
1-8 Bateman's Buildings  
London  
W1D 3EN

Director of Public Protection and Licensing

West End

City of Westminster Statement of Licensing Policy

None

Roxsana Haq  
Senior Licensing Officer

Telephone: 020 7641 6500  
Email: rhaq@westminster.gov.uk

## 1. Application

1-A Applicant and premises			
<b>Application Type:</b>	Variation of a Premises Licence, Licensing Act 2003		
<b>Application received date:</b>	14 June 2023		
<b>Applicant:</b>	The Wolseley Hospitality Group Ltd		
<b>Premises:</b>	Manzis		
<b>Premises address:</b>	Basement North 1-8 Bateman's Buildings London W1D 3EN	<b>Ward:</b>	West End
		<b>Cumulative Impact Area:</b>	West End
		<b>Special Consideration Zone:</b>	None
<b>Premises description:</b>	The premises operates as a seafood and fish restaurant.		
<b>Variation description:</b>	<p>The proposed variation is to extend opening hours and the hours for the sale of alcohol and late night refreshment on Thursday, Friday, Saturday and Sundays.</p> <p>All other days will remain as existing on the premises licence. The applicant also proposes to add conditions to the premises licence which can be seen at section 1D of the report.</p>		
<b>Premises licence history:</b>	<p>The premises has had the benefit of a premises licence since 2019. The current premises licence (23/04980/LIPRW) can be viewed at <b>Appendix 1</b> of this report along with the premises licence history at <b>Appendix 2</b>.</p>		
<b>Applicant submissions:</b>	<p>The applicant has provided the following additional submission which can be found at <b>Appendix 3</b>.</p> <ol style="list-style-type: none"> <li>1. Operational Management Policy.</li> <li>2. Dispersal Policy.</li> <li>3. Photos of the location of the CCTV cameras.</li> <li>4. Photos of the terrace area.</li> <li>5. Composite list of additional conditions.</li> <li>6. Plan showing the smoking area hatched black.</li> <li>7. RBA Acoustic Report dated 18<sup>th</sup> July 2023.</li> </ol>		
<b>Applicant amendments:</b>	None		

**1-B Current and proposed licensable activities, areas and hours**

**Late night refreshment**

Indoors, outdoors or both		Current				Proposed	
		Indoors				Indoors	
	Current Hours		Proposed Hours		Licensable Area		
	Start:	End:	Start:	End:	Current:	Proposed:	
Monday	23:00	23:30	No change		Basement, ground and first floor as shown on plans appended to the premises licence.	No change.	
Tuesday	23:00	23:30					
Wednesday	23:00	23:30					
Thursday	23:00	23:30	23:00	01:00			
Friday	23:00	00:00	23:00	01:00			
Saturday	23:00	00:00	23:00	01:00			
Sunday	N/A	N/A	N/A	N/A			
<b>Seasonal variations/ Non-standard timings:</b>		<b>Current:</b> none				<b>Proposed:</b> none	

**Sale by Retail of Alcohol**

On or off sales		Current :				Proposed:	
		Both				Both	
	Current Hours		Proposed Hours		Licensable Area		
	Start:	End:	Start:	End:	Current:	Proposed:	
Monday	10:00	23:30	No change		Basement, ground and first floor as shown on plans appended to the premises licence.	No change.	
Tuesday	10:00	23:30					
Wednesday	10:00	23:30					
Thursday	10:00	23:30	10:00	01:00			
Friday	10:00	00:00	10:00	01:00			
Saturday	10:00	00:00	10:00	01:00			
Sunday	12:00	22:30	10:00	22:30			
<b>Seasonal variations/ Non-standard timings:</b>		<b>Current:</b> none				<b>Proposed:</b> none	

**Hours premises are open to the public**

	Current Hours		Proposed Hours		Premises Area		
	Start:	End:	Start:	End:	Current:	Proposed:	
Monday	07:00	23:30	No change		Basement, ground and first floor as shown on plans appended to the premises licence.	No change.	
Tuesday	07:00	23:30					
Wednesday	07:00	23:30					
Thursday	07:00	23:30	07:00	01:30			
Friday	07:00	00:00	07:00	01:30			
Saturday	07:00	00:00	07:00	01:30			
Sunday	11:00	22:30	10:00	22:30			
<b>Seasonal variations/ Non-standard timings:</b>		<b>Current:</b> none				<b>Proposed:</b> none	

**1-C Layout alteration**

There is no layout alteration being sought.

**1-D Conditions to be added****Condition**

1. At least 2 SIA licensed door supervisors shall be on duty at the entrance of the premises from 21:00 hours when the premises operate up to 01:00 hours and they must correctly display their SIA licence when on duty so as to be visible.

2. A copy of the premises dispersal policy shall be made readily available at the premises for inspection by a police officer and/or an authorised officer of Westminster City Council.

3. All windows and external doors shall be kept closed after 23.00 hours, or at any time when regulated entertainment takes place, except for the immediate access and egress of persons.

4. There shall be a personal licence holder on duty on the premises from 21.00 hours when the premises operate up to 01.00 hours for the sale of alcohol.

**Adult entertainment:****Current position:****Proposed position:**

None

None

**2. Representations****2-A Responsible Authorities****Responsible Authority:** Licensing Authority**Representative:** Jessica Donovan**Received:** 07 July 2023

Dear Sirs

I write in relation to the application submitted for a variation of the premises licence for Manzis, Basement North, 1-8 Bateman's Buildings, London, W1D 3EN.

As a responsible authority under section 13 (4) of the Licensing Act 2003 as amended under the Police and Social Responsibility Act 2011, the Licensing Authority have considered your application in full. The Licensing Authority has concerns in relation to this application and how the premises would promote the four Licensing Objectives:

- Public Nuisance
- Prevention of Crime & Disorder
- Public Safety
- Protection of children from harm

The application seeks the following variations:

To extend the timings for the retail sale of alcohol, Late Night Refreshment and the opening hours Thursday, Friday and Saturday as follows:

**Sale of Alcohol:**

10:00 hours to 01:00 hours

**Late Night Refreshment:**



23:00 hours to 01:00 hours

**Opening Hours:**

07:00 hours to 01:30 hours

To extend the timings for the retail sale of alcohol and the opening hours on Sunday as follows:

**Sale of Alcohol:**

10:00 hours to 22:30 hours

**Opening Hours:**

10:00 hours to 22:30 hours

To add four additional conditions to the premises licence as follows:

1. At least 2 SIA licensed door supervisors shall be on duty at the entrance of the premises from 21.00 hours when the premises operate up to 01.00 hours and they must correctly display their SIA licence when on duty so as to be visible.
2. A copy of the premises' dispersal policy shall be made readily available at the premises for inspection by a police officer and/or an authorised officer of Westminster City Council.
3. All windows and external doors shall be kept closed after 23.00 hours, or at any time when regulated entertainment takes place, except for the immediate access and egress of persons.
4. There shall be a personal licence holder on duty on the premises from 21.00 hours when the premises operate up to 01.00 hours for the sale of alcohol.

The premises are located within the West End Cumulative Impact Zone and as such various policy points must be considered, namely CIP1, HRS1 and RNT1.

Policy RNT1 (B) states

B. Applications inside the West End Cumulative Impact Zone will generally be granted subject to:

1. The application meeting the requirements of policies CD1, PS1, PN1 and CH1.
2. The hours for licensable activities are within the council's Core Hours Policy HRS1.
3. The operation of any delivery services for alcohol and/or latenight refreshment meeting the council's Ancillary Delivery of Alcohol and/or Late-Night Refreshment Policy DEL1.
4. The applicant has demonstrated that they will not add to cumulative impact within the Cumulative Impact Zone.
5. The application and operation of the venue meeting the definition of a restaurant as per Clause C.

C. For the purposes of this policy a restaurant is defined as:

1. A premises in which customers are shown to their table or the customer will select a table themselves to which food is either served to them or they have collected themselves.
2. Which provide food in the form of substantial table meals that are prepared on the premises and are served and consumed at a table.
3. Which do not provide any takeaway service of food and/or drink for immediate consumption, except if provided via an ancillary delivery service to customers at their residential or workplace address.
4. Where alcohol shall not be sold, supplied, or consumed on the premises otherwise than to persons who are bona fide taking substantial table meals and provided always that the consumption of alcohol by such persons is ancillary to taking such meals.
5. The sale and consumption of alcohol prior to such meals may be in a bar area but must also be ancillary to the taking of such meal.

The Licensing Authority note that the proposed hours on this application fall outside of Westminster's core hours for restaurants.

The Core hours for restaurants are:  
 Monday to Thursday: 9am to 11.30pm.  
 Friday and Saturday: 9am to 12am.  
 Sunday: 9am to 10.30pm.  
 Sundays immediately prior to a bank holiday: 9am to 12am.

The Licensing Authority encourages the applicant to provide further submissions as to how the increase the hours will not add to cumulative impact in the West End cumulative impact area, in accordance with policy CIP1.

The Licensing Authority looks forward to receiving further submissions from the applicant in due course.

Please accept this as a formal representation.

<b>Responsible Authority:</b>	Metropolitan Police Service
<b>Representative:</b>	PC Reaz Guerra
<b>Received:</b>	07 July 2023

With reference to the above applications, I am writing to inform you that the Metropolitan Police, as a Responsible Authority, are objecting to this application as it is our belief that if granted the application would undermine the Licensing Objectives. The premises are situated within the West End Cumulative Impact Area.

There is insufficient detail contained within the operating schedule to promote the licensing objectives.

The hours sought exceed Westminster's Core Hours Policy.

It is for these reasons that we object to this application.

Should you wish to discuss the matter further please contact PC Reaz Guerra on **0207 641 1709** or via email, [rquerra@westminster.gov.uk](mailto:rquerra@westminster.gov.uk).

Yours sincerely.

Reaz Guerra  
 Police Constable  
 Westminster Police Licensing Team

<b>Responsible Authority:</b>	Environmental Health Service
<b>Representative:</b>	Sally Fabbicatore
<b>Received:</b>	11 July 2023

**Licensing Act 2003**  
**Manzis, 1-8 Bateman's Buildings, London, W1D 3EN**

I refer to the variation Premises Licence for the above premises. The premises already benefits from a premises licence 22/06638/LIPCH.

**The premises is situated in the West End Cumulative Impact Zone.**

This representation is based on the Operating Schedule, the layout plans have not changed

from the previous application.

The applicant is seeking the following:

1. To extend the terminal hour for the Supply of Alcohol (both on and off the premises) on Thursday, Friday and Saturday to 01:00 hours (from 23:30 hours on Thursday and 00:00 hours on Friday and Saturday).
2. To extend the terminal hour for Late Night Refreshment on Thursday, Friday and Saturday to 01:00 hours (from 23:30 hours on Thursday and 00:00 hours on Friday and Saturday).
3. To extend the start hours for the Supply of Alcohol on a Sunday from 12:00 hours to 10:00 hours.
4. To add further conditions regarding SIA, dispersal, doors & windows and presence of a personal licence holder.

I wish to make the following representation in relation to the above application:

1. The extension of hours for the Supply of Alcohol may cause an increase in Public Nuisance in the cumulative impact zone.
2. The extension of hours for Late Night Refreshment may cause an increase in Public Nuisance in the cumulative impact zone.
3. The extension of hours for the Supply of Alcohol may cause an increase in Public Nuisance in the cumulative impact zone.
4. No representation.

**The granting of the variation Premises Licence as presented would have the likely effect of causing an increase in Public Nuisance in the cumulative impact zone.**

Should you wish to discuss the matter further please do not hesitate to contact me.

Sally Fabbriatore  
Environmental Health – Senior Practitioner

2-B Other Persons			
<b>Name:</b>		[REDACTED]	
<b>Address and/or Residents Association:</b>		[REDACTED] [REDACTED] [REDACTED]	
<b>Status:</b>	Valid	<b>In support or opposed:</b>	Opposed
<b>Received:</b>	12 July 2023		
<p>I object to Manzi's application for a license extension as outlined in 22/06638/LIPCH in the strongest terms.</p> <p>The saturation point has been reached for late night drinking in Bateman Street and Greek Street, as has been well documented in the press. It has led to serious violent crime and drug dealing. The noise of inebriated people shouting outside in the street plague us most nights.</p> <p>Our lives are being blighted and we feel unsafe in our own neighbourhood. Enough is enough - every premises has an alcohol license around here and those not already opening beyond normal license hours are seeking later licenses. Is drinking really the only business this part of Soho can offer?</p> <p>Yours sincerely, [REDACTED]</p>			
<b>Name:</b>		[REDACTED]	
<b>Address and/or Residents Association:</b>		[REDACTED] [REDACTED] [REDACTED] [REDACTED]	
<b>Status:</b>	Valid	<b>In support or opposed:</b>	Opposed
<b>Received:</b>	19 June 2023		
<p>I write to you as a concerned neighbour, sternly object about Manzi's proposed extended operational hours at 1-8 Bateman's Building.</p> <p>Manzi directly backs onto our residential dwellings [REDACTED]. Notably, Manzi's first floor overlooks residential bedrooms, creating a potential privacy concern with extended operational hours. Furthermore, the increased late-night activity would create a nuisance and disrupt sleep (the construction and sound testing have already had this effect over the last six months).</p> <p>Extending the hours of operations would further increase the likelihood of disturbance and nuisance.</p> <p>Our bedroom is the only non-road-facing room in our apartment and provides us with the quiet to ensure that our quality of sleep is not as affected as the Greek St side (impacted by Louche, Simmons and other late-night establishments).</p> <p>I respectfully ask you to reject the proposed extension and look into the noise impact of 1-8 Batemans will have on the residents of [REDACTED].</p> <p>Thank you for taking the time to consider this application.</p>			

<b>Name:</b>		[REDACTED]	
<b>Address and/or Residents Association</b>		[REDACTED] [REDACTED] [REDACTED] [REDACTED]	
<b>Status:</b>	Valid	<b>In support of opposed:</b>	Opposed
<b>Received:</b>	03 July 2023		

Dear Licensing,

**[REDACTED] Representation in respect of Manzi's Application to Vary its Premises Licence**

This is a representation in respect of the variation application lodged by Manzi's, Basement North, 1 – 8 Bateman's Buildings, London W1D 3EN (application reference 23/03996/LIPV).

By way of background, [REDACTED] occupying three listed buildings on Frith Street with an annex at the back which directly overlooks Bateman's buildings and the new home of Manzi's. [REDACTED] has remained in the same ownership since its inception in 1988. The owners are passionate about saving the buildings and bringing them back to life. [REDACTED] has an incredible reputation of being one of the best in our field. We do not market ourselves and are enormously proud of the fact that most of our guests find us through word of mouth. It is a small family-owned and run business with two [REDACTED]

Our client base is from the world of media, art, and entertainment and, although we are very discreet about who stays, we can share that we have a guest list of major celebrities, many of whom occupy the main suite overlooking Manzi's. Our room rates are from £399.00 - £999.00 per night should provide some insight into position/price from. We are not in the budget hotel market and our reputation is key to our continued success.

We anticipated the arrival of Manzi's for years and very much welcomed it to Soho and into this previously unpleasant, dark and dirty alley that sits directly behind Hazlitt's. So much so, that we prepared for its arrival and installed secondary glazing to the windows facing the restaurant and are currently in the process of having period shutters installed in one room that overlooks the main entrance and the illuminated sign, all at a cost that we are happy to absorb to protect our guest experience and, ultimately, our reputation.

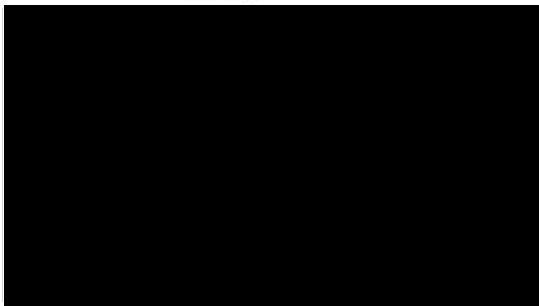
It is now with regret that we must object to the request to extend the permitted hours on the grounds of public nuisance. We are much too close to the site and have real concerns about the level of noise and disruption this will cause to our guests and our business from:

- patrons and staff leaving late at night;
- customers chatting, using mobile phones etc. outside;
- noise escape when customers enter and leave Manzi's;
- the risk that regulated music will be audible (we understand that there is a DJ booth on the first floor).
- noise from stacking and storing furniture in the outdoor dining area

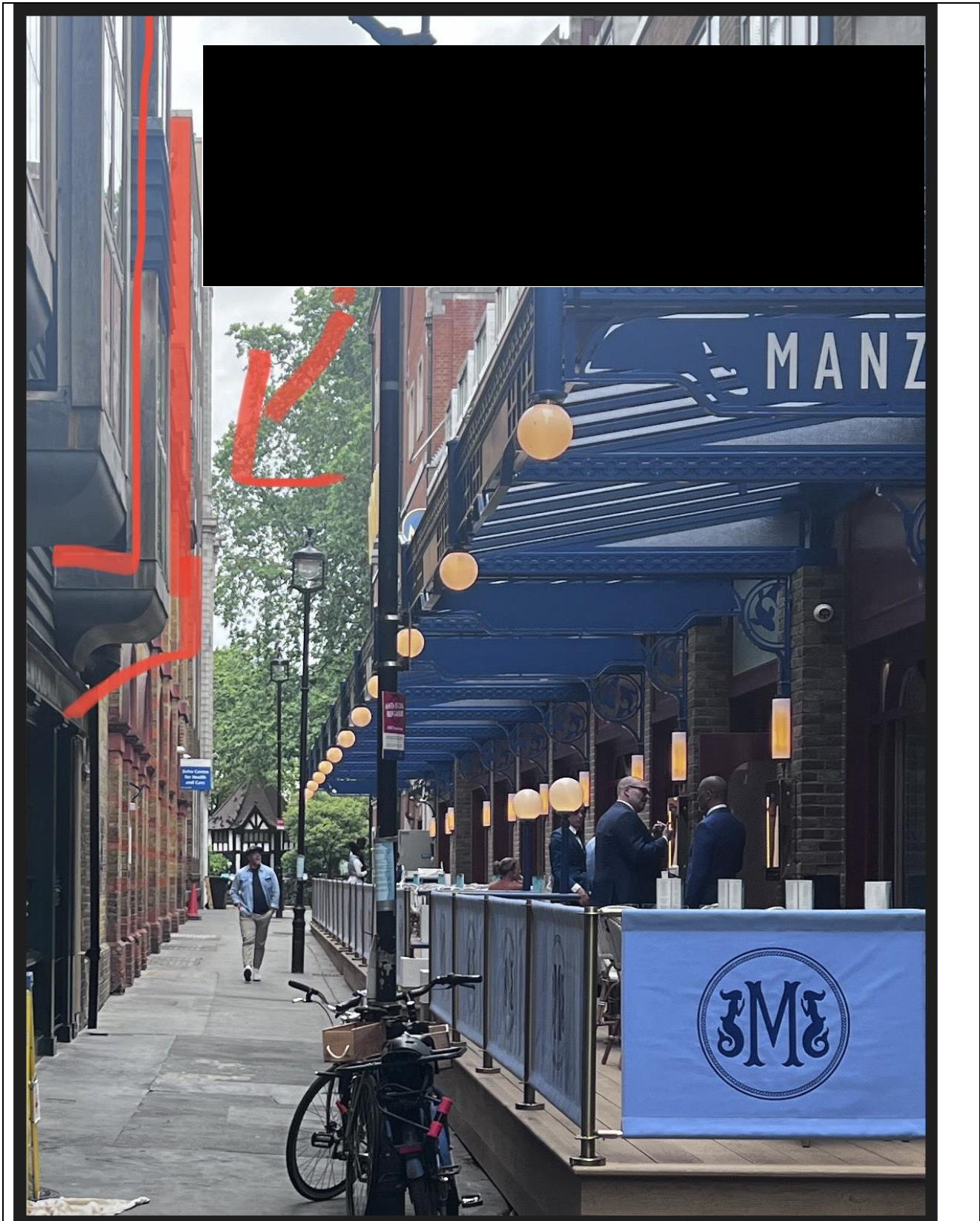
There are six bedrooms, including the main suite that sit directly opposite and above the Manzi's site and outdoor space. The distance from the closest bedroom to the Manzi's sign on the main entrance is only 1.65m. I attach a picture for reference. If this application is granted, we fear that these rooms will be unlettable without severely damaging our reputation.

We would like to expand upon our concerns at the licensing sub-committee hearing and look forward to being notified once a date has been set.

Yours faithfully,







<b>Name:</b>		[REDACTED]	
<b>Address and/or Residents Association</b>		[REDACTED]	
<b>Status:</b>	Valid	<b>In support or opposed:</b>	Opposed
<b>Received:</b>	11 July 2023		

**Reference: 23/03996/LIPV: Manzi's, 1-8 Bateman Street, W1D 3EN**

We request Councilors on the panel to consider carefully our concerns about this application to extend the existing licence until 1.30am in a heavily residential area which includes social housing, where crime rates are rising and where residents have made 19 noise complaints over the past two years.

As the Committee are aware the onus is on the applicant to demonstrate they will not increase cumulative impact and will promote the licensing objectives.

We will present evidence on the impact of the huge number of licensed premises is having on the lives of residents and how the high level of crime has made the area very unsafe for people on a night out. In our view it is clear any extension of hours which increases the number of people on the streets late at night will have a negative impact, it will add to cumulative impact and will fail to promote the licensing objectives, we therefore request this application be refused.

This restaurant has just recently opened and as a restaurant in the cumulative impact zone the applicant has to demonstrate they will not to add to cumulative impact, it appears to us that the proposal of MC66 is taken as almost a de facto demonstration that there will be no addition to cumulative impact. We do not believe that this is consistent with the cumulative impact policy, which acknowledges that RNT1 uses are a lower risk than some other types, but not that they are of **no** risk, especially when considering the application is beyond the core hours policy and has a capacity of 280. Under the restaurant policy the applicant has to demonstrate they will meet the requirements of CD1 and PN1 PSI and they will not add to cumulative impact.

The Committee will know the premises is in the heart of Soho with its **487** licensed premises which includes a large proportion being late night **121** (25%) licensed with a terminal hour between 1am - 6am and a **capacity of over 22,827**. If granted this application will bring the total number of **1am licensed premises to 68**.

The position of this restaurant is important, it is situated in an area with the highest concentration of licensed premises in Soho, **118 with terminal hours between 12am to 3.30am and a capacity of over 11,200**.

It is highly likely a number of people from the restaurant will want to continue their night out, the restaurant is parallel with Greek Street which has the highest number of late night premises in Soho, **13 after 1am**. More people being retained for longer in the area will result in an increase in cumulative impact, this is clearly stated in the Statement of Licensing Policy (D5).

Greek Street is unsafe at night and the Committee will be aware of a number of recent serious incidents that have taken place. These incidents confirm what residents already know that Soho is unsafe at night, it has reached such a level that public safety is threatened.

Evidence from the Night Stars who support vulnerable people late at night confirms this, data for the past year shows Soho as one of the areas with the highest number of service interactions, with most interactions taking place in a range of venues including; night clubs, bars, restaurants and hotels. Unsurprisingly the streets in Soho where the most interactions have taken place were Greek Street followed by Soho Square, Wardour Street, Old Compton Street, Dean Street and Frith



Street all falling within in the area already identified as having the highest concentration of licensed premises.

Residents live on Bateman Street and in close proximity to the restaurant, they already suffer from noise and disturbance in the evening and late at night, they have made 19 noise complaints between 2021 and 2022. Residents also live nearby on Greek Street which includes twenty two social housing flats, we are very concerned that people leaving the restaurant late at night will have a negative impact on those residents living nearby.

There are real concerns amongst residents about the ever increasing numbers of licensed premises, they have been subjected to noise disturbance and anti-social behaviour that is beyond acceptable levels. They are disturbed by the late night activity as people walk by either shouting, screaming or arguing, noise from pedicabs, car doors slamming, horns honking, and are subjected to anti-social behaviour with people vomiting and urinating in the street and in their doorways.

Residents are also disturbed even if an establishment is not located directly on their street, as patrons usually intoxicated leave premises and in this case at 1.30am to either carry on their night out in Soho or as they make their way home making a noise and disturbing residents along the way.

Please see the results of the Soho Society Sleep Survey October 2022 in Appendix 1.

### **In summary**

This is an application to extend a restaurant licence outside of the Core Hours Policy HRS1 with a capacity of 280 in the West End Cumulative Impact Zone. The onus is on the applicant to demonstrate they will not add to cumulative impact and will promote the licensing objectives, in our view they have failed to do so. We respectfully ask the Committee to refuse this application.

Yours faithfully,

██████████  
██████████

**Appendix 1: ██████████ Sleep Survey Results**

**Appendix 2: Cumulative Impact**

**Appendix 3: Crime and Disorder**

**Appendix 4: The Application**

**Appendix 5: The Soho Society**

### **Appendix 1: ██████████ Sleep Survey Results - 31 October 2022**

The survey conducted by the ██████████ confirms that residents are disturbed by noise at night and this is having a negative impact on their lives.

87 people have responded of which 78 are Soho residents with ages spread fairly evenly from 22 to 80.

59% have lived in Soho more than 10 years

26% between 3 and 10 years

6% between 1 and 3 years and

9% have lived here less than a year

42% own their homes

20% are Soho Housing Association and the rest tenants with other landlords

10 respondents have children living at home with them

58% have double glazing

37% single glazing

5% have triple glazing

24% of respondents have their sleep disturbed 7 nights a week  
16% of respondents have their sleep disturbed 5 or 6 nights a week  
19% of respondents have their sleep disturbed 3 or 4 nights a week  
19% of respondents have their sleep disturbed once or twice a week  
20% do not have a problem with environmental noise pollution

Topping the list in September was people drinking in the street with 54 mentions, then pedicabs with 51, waste collections at 48, construction noise 36 and car horns 33 and deliveries at 25. Other noise sources identified were air conditioning, motorbikes revving, building alarms and music from licensed venues. The most common identified problem at 42% of respondents was people drinking and shouting in the street.

64% of respondents agreed that noise nuisance from increased commercial activity at night is the most serious problem impacting Soho residents quality of life

46% of respondents agreed that noise nuisance is so bad that they have considered moving away from Soho

60% of respondents agreed that noise nuisance and sleep deprivation is adversely impacting my health and the health of the people they live with.

67% of respondents agreed that the council should base its noise policy on the World Health Organisation guidelines

64% of respondents agreed that our ward councillors should make this their priority during the next four years

69% of respondents agreed that during the time I have lived in Soho noise pollution has got significantly worse

73% of respondents agreed that if noise limits are being exceeded the council should consider reviewing existing alcohol licences

72% of respondents agreed that the council should install electronic noise monitoring in Soho

56% of respondents agreed that the council should not grant additional premises licence for the sale of alcohol in Soho.

62% of respondents agreed that the council should not grant any extensions of hours for premises in Soho

68% of respondents agreed that the council should renew its noise strategy as a matter of urgency  
Many respondents made additional comments:

*I left Soho 4 years ago. After 20 years, the noise & air pollution finally broke me. Like the frog in the pan of water with the heat gradually turned up, it took me a while to realise that it wasn't me going soft, it was the significant degradation of the environment around me. Since moved out of my flat, several other tenants have moved in & swiftly out again citing sleep disruption & excessive night noise as their reason for leaving. The flat is now used as an office rather than as residential.*

*I am disappointed that another restaurant unit is going to be let on Hopkins Street by Shaftesbury when the residents already have an enormous amount of noise from the existing restaurants. No doubt they will also want an alcohol license, which will increase the noise and disturb residents even more.*

*As a disabled person working from home, I find it extremely exhausting not able to have rest at night, Screams and noise of drunk people every night, The Landlord WCC does not want to change*

*the windows to a double glazing nor allow tenants to pay privately for windows to be upgraded. Noise at home, lack of sleep, and concentration in the day time. I have a hand held noise monitor, I recorded noise levels of 97db outside the pub at the corner of Broadwick and Berwick Streets.*

*More consideration needs to be given to residents from councillors, people visiting the area and local businesses in particular those who serve alcohol and have late night licences. Decisions such as granting planning and licence applications should not be made by people who do not live in the area and are therefore not impacted by the decision making.*

*Very difficult to get the local authority to understand and take complaints seriously. Officers often helpful but then the case goes to committee and they always seem to rule in favour of the commercial premises rather than residents.*

*There is supposed to be a presumption to refuse new licences but in practice the council still lets new things through until after Midnight, which is far too late and has made a nonsense of the policy.*

*There should be a quiet window of 11pm to 8am every day. 7am deliveries are far too early for a lot of people if they are noisy or use cages or refrigeration.*

*I live in Marshall St and overlook it. Regularly now (most nights) there are traffic jams in the street at 3am in the morning with cars picking up people leaving clubs. The cars frequently are using their horns. Last night they had their door open with music blaring. we have 2 motorbike stands close together. 1 in Broadwick St and 1 in Marshall St. There is always at least one bike revving up at either 3am or really early like 530am This noise has changed and increased over the past 3-4 years. I am woken up most nights at about 3am. And i have double glazing and am on [a high] floor.*

*Businesses take no responsibility for their customers drinking/eating and mainly shouting outside, including when they are queuing, and particularly when they are leaving. Post al fresco, there is a new attitude that anything goes on the streets and that includes contempt for the community who live here. The Council need to rethink this and put some major resource into enforcement.*

*I've lived in Soho for 60 years... Born and bred.. It's never been this noisy!*

*Early hours waste collections (including bottle smashing) also includes the food & beverage businesses putting their waste in the street and bottle bins at anti-social hours ahead of collection times. Our local restaurants are not supposed to put bottles out between the hours of 23:00 and 07:00 but they frequently do. Frequently delivery trucks some with noisy refrigeration units are also delivering early hours.*

*Also deliveries & pedicabs. Unfortunately, my lack of sleep due to noise has caused serious health issues and I now cannot work and suffer anxiety and depression. I'm woken up on average 5 times per night and have considered suicide. Why I'm being denied sleep between the hours of 11pm and 7am astonishes me. The freeholders Shaftesbury Carnaby show a total disrespect to the effects that noise has on the residents of Soho*

## **Appendix 2: Cumulative Impact**

This area has been identified by the Westminster City Council as under stress because the cumulative effect of the concentration of late night and drink led premises and night cafes has led to serious problems of disorder and/or public nuisance affecting residents, visitors and other businesses. The evidence presented in the Cumulative Impact Assessment 2020 is overwhelming, it describes the high level of cumulative impact in the West End Zone between 2017-2019. It concludes that,

*'After consideration of the cumulative impact assessment it is the Licensing Authority's view **that the number of premises licences in the West End, are such that it is likely granting further***

***types of licences or varying existing licences would be inconsistent with the authority's duty to promote the licensing objectives. The granting of licences for certain types of operation that are likely to add to Cumulative Impact within these areas would not be consistent with the Licensing Authority's duty under the Licensing Act 2003.'* (p.19) (Our emphasis)**

In any applications for an alcohol licence in the Cumulative Impact Zone, the applicant is required to demonstrate that the application will not increase the Cumulative Impact. The analysis in the Cumulative Impact Assessment 2020 showed a very strong correlation between the number of licences and the extent to crime, violence and anti-social behaviour generally. This data means that impact is increased by any additional drinkers.

It states **for every additional licence premises** (including restaurants) the analysis will continue to show that reported incidents are likely to increase by something between 6% and 17% and crimes to increase by over 10%.

The policies in relation to the cumulative impact zone are directed at the global and cumulative effects of licences on the area as a whole (D16. of the policy).

***D23. 'The proximity of residential accommodation is a general consideration with regard to the prevention of public nuisance. It goes on, 'The nature of cumulative impact is that it is cumulative and affects not only the immediate vicinity of the premises, but the wider area; thus the number of people visiting the premises, the nature of licensable activities and the lateness of operations have an impact on an area as a whole, irrespective of whether or not there is residential accommodation in proximity to the premises.'* (our emphasis)**

It is important to note the policy relates to the global effects of alcohol licences in the whole impact zone and not just a part of it.

### **Appendix 3: Crime and Disorder**

The Cumulative Impact Assessment 2020 presents overwhelming evidence of the year on year increase in cumulative impact in the West End Zone 1, it highlights the rate of crime as 10 - 13 times higher between 6pm - 6am compared to the borough average.

The level of crime, disorder and anti social behaviour continues to be a huge problem in Soho, the crime figures are high and rising. The recent police crime reports for April /May shows current levels of alcohol related assaults, sexual assaults and robberies within the West End area are now higher than at pre-COVID levels. The peak times for crime being between **10pm - 2am**.

In Soho the majority of robberies take place at night a hotspot being Greek Street, people are targeted as they leave venues. Alongside the robberies and assaults drug dealing is a huge problem with groups of dealers congregating to sell drugs to people as they leave premises or as they pass by. There are more dealers in the area at night than during the day, this is directly linked to the large number of venues and people which creates the drugs market. Pickpockets also operate in the area, they are a part of a well organised criminal group who arrive in a van at night and disperse into Soho before returning to be driven away.

It is well known that intoxicated people become victims of crime, their vulnerability being exploited by gangs or individuals who are in Soho explicitly to target them. We believe patrons leaving this restaurant at night will be at high risk of becoming victims of crime.

### **Appendix 4: The Application Variation Premises Licence**

To extend the sale of alcohol hours, late night refreshment, opening hours Thursday to Saturday.

**Alcohol:** Mon - Weds: 10:00-23:30. Thurs - Sat: 10:00 - 01:00. Sunday: 10:00- 22:30

**LNR:** Mon - Weds: 23:00 - 23:30. Thurs - Sat: 23:00 - 01:00.

**Opening Hours:** Mon - Weds: 07:00-23:30. Thurs - Sat: 10:00 - 01:30. Sunday: 10:00- 22:30

On and Off Sales

**Current Licence 22/06638/LIPCH**

**Alcohol:** Mon - Thurs: 10:00-23:00. Fri - Sat: 10:00 - 00:00. Sunday: 12:00- 22:30.

**LNR:** Mon - Thurs: 23:00 - 23:30. Fri - Sat: 23:00 - 00:00. (indoors)

**Opening Hours:** Mon - Thurs: 07:00-23:30. Fri - Sat: 07:00 - 00:00. Sunday: 11:00- 22:30.

On and Off Sales

**Appendix 5 :** [REDACTED]

[REDACTED] is a charitable company limited by guarantee established in 1972. The Society is a recognised amenity group and was formed to make Soho a better place to live, work or visit by preserving and enhancing the area's existing diversity of character and uses, and by improving its facilities, amenities and environment.

### 3. Policy & Guidance

The following policies within the City of Westminster Statement of Licensing Policy apply:	
<b>Cumulative Impact Policy CIP1 applies</b>	<p>A. It is the Licensing Authority's policy to refuse applications within the West End Cumulative Impact Zone for: pubs and bars, fast food premises, and music and dancing and similar entertainment, other than applications to:</p> <ol style="list-style-type: none"> <li>1. Vary the hours within Core Hours under Policy HRS1, and/or</li> <li>2. Vary the licence to reduce the overall capacity of the premises.</li> </ol> <p>C. Applications for other premises types within the West End Cumulative Impact Zones will be subject to other policies within this statement and must demonstrate that they will not add to cumulative impact.</p> <p>D. For the purposes of this policy the premises types referred to in Clause A are defined within the relevant premises use policies within this statement.</p>
<b>Restaurant Policy RNT1 applies</b>	<p>B. Applications inside the West End Cumulative Impact Zone will generally be granted subject to:</p> <ol style="list-style-type: none"> <li>1. The application meeting the requirements of policies CD1, PS1, PN1 and CH1.</li> <li>2. The hours for licensable activities being within the council's Core Hours Policy HRS1.</li> <li>3. The operation of any delivery services for alcohol and/or late-night refreshment meeting the council's Ancillary Delivery of Alcohol and/or Late-Night Refreshment Policy DEL1.</li> <li>4. The applicant has taken account of the Special Consideration Zones Policy SCZ1 if the premises are located within a designated zone.</li> <li>5. The application and operation of the venue meeting the definition of a restaurant as per Clause C.</li> </ol> <p><b>C. For the purposes of this policy a restaurant is defined as:</b></p> <ol style="list-style-type: none"> <li>1. A premises in which customers are shown to their table or the customer will select a table themselves to which food is either served to them or they have collected themselves.</li> <li>2. Which provide food in the form of substantial table meals that are prepared on the premises and are served and consumed at a table.</li> <li>3. Which do not provide any takeaway service of food and/or drink for immediate consumption, except if provided via an ancillary delivery service to customers at their residential or workplace address.</li> <li>4. Where alcohol shall not be sold, supplied, or consumed on the premises otherwise than to persons who are bona fide taking substantial table meals and provided always that the consumption of alcohol by such persons is ancillary to taking such meals.</li> <li>5. The sale and consumption of alcohol prior to such meals may be in a bar area but must also be ancillary to the taking of such meal.</li> </ol>

<p><b>Hours Policy HRS1 applies</b></p>	<p><b>A.</b> Applications within the core hours set out below in this policy will generally be granted for the relevant premises uses, subject to not being contrary to other policies in the Statement of Licensing Policy.</p> <p><b>C.</b> For the purpose of Clauses A and B above, the Core Hours for applications for each premises use type as defined within this policy are:</p> <p><b>8. Restaurants</b>  Monday to Thursday: 9am to 11.30pm.  Friday and Saturday: 9am to Midnight.  Sunday: 9am to 10.30pm.  Sundays immediately prior to a bank holiday: 9am to Midnight.</p> <p><b>D.</b> Core hours are when customers are permitted to be on the premises and therefore the maximum opening hours permitted will be to the same start and terminal hours for each of the days where licensable activity is permitted.</p> <p><b>E.</b> For the purposes of this policy, 'premises uses' are defined within the relevant premises use policies within this statement.</p> <p><b>Note:</b> The core hours are for all licensable activities but if an application includes late night refreshment, then the starting time for that licensable activity will be 11pm.</p>
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#### 4. Equality Implications

The Council in its capacity as Licensing Authority has a duty to have regard to its public sector equality duty under section 149 of the Equality Act 2010. In summary, section 149 provides that a Public Authority must, in the exercise of its functions, have due regard to the need to:

- (a) eliminate discrimination harassment, victimisation and any other conduct that is prohibited by or under this Act;
- (b) advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it; and
- (c) foster good relations between persons who share a relevant protected characteristics and persons who do not share it.

Section 149 (7) of the Equality Act 2010 defines the relevant protected characteristics as age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex, and sexual orientation.

## 5. Appendices

<b>Appendix 1</b>	Existing Licence
<b>Appendix 2</b>	Premises history
<b>Appendix 3</b>	Applicant supporting documents
<b>Appendix 4</b>	Proposed conditions
<b>Appendix 5</b>	Residential map and list of premises in the vicinity

<b>Report author:</b>	Roxsana Haq Senior Licensing Officer
<b>Contact:</b>	Telephone: 020 7641 6500 Email: rhaq@westminster.gov.uk

**If you have any queries about this report or wish to inspect one of the background papers please contact the report author.**

### **Background Documents – Local Government (Access to Information) Act 1972**

<b>1</b>	Licensing Act 2003	N/A
<b>2</b>	City of Westminster Statement of Licensing Policy	October 2021
<b>3</b>	Amended Guidance issued under section 182 of the Licensing Act 2003	December 2022
<b>4</b>	Licensing Authority representation	07 July 2023
<b>5</b>	Metropolitan Police representation	07 July 2023
<b>6</b>	Environmental Health representation	11 July 2023
<b>7</b>	Interested party 1	12 July 2023
<b>8</b>	Interested party 2	19 June 2023
<b>9</b>	Interested party 3	03 July 2023
<b>10</b>	Interested party 4	11 July 2023



## Existing Licence

## Appendix 1



Schedule 12  
Part A

WARD: West End  
UPRN: 010033590991

**City of Westminster**  
64 Victoria Street, London, SW1E 6QP

**Premises licence**

Regulation 33, 34

**Premises licence number:**

23/04980/LIPRW

**Original Reference:**

19/00962/LIPN

### Part 1 – Premises details

#### Postal address of premises:

Manzis  
Basement North  
1-8 Bateman's Buildings  
London  
W1D 3EN

#### Where the licence is time limited, the dates:

Not applicable

#### Licensable activities authorised by the licence:

Late Night Refreshment  
Sale by Retail of Alcohol

#### The times the licence authorises the carrying out of licensable activities:

##### Late Night Refreshment

Monday to Thursday: 23:00 to 23:30 (Indoors)  
Friday to Saturday: 23:00 to 00:00 (Indoors)

##### Sale by Retail of Alcohol

Monday to Thursday: 10:00 to 23:30 (On and off the premises)  
Friday to Saturday: 10:00 to 00:00 (On and off the premises)  
Sunday: 12:00 to 22:30 (On and off the premises)

*For times authorised for Christmas, New Year and Good Friday see conditions at Annex 1*

#### The opening hours of the premises:

Monday to Thursday: 07:00 to 23:30  
Friday to Saturday: 07:00 to 00:00  
Sunday: 11:00 to 22:30

#### Where the licence authorises supplies of alcohol, whether these are on and/or off supplies:

Supply of alcohol on and off the premises

**Part 2**

**Name, (registered) address, telephone number and email (where relevant) of holder of premises licence:**

The Wolseley Hospitality Group Ltd  
157-160 Piccadilly  
London  
W1J 9EB

**Registered number of holder, for example company number, charity number (where applicable)**

07887202

**Name, address and telephone number of designated premises supervisor where the premises licence authorises the supply of alcohol:**

**Name:** Daniel Craig

*Please note: It is the policy of the Licensing Authority not to display the address details of a designated premises supervisor.*

**Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol:**

**Licence Number:** 02882  
**Licensing Authority:** London Borough of Lambeth

**Date:** 29<sup>th</sup> June 2023

**Signed:**



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This licence has been authorised by Karyn Abbott on behalf of the Director - Public Protection and Licensing.

## Annex 1 – Mandatory conditions

1. No supply of alcohol may be made at a time when there is no designated premises supervisor in respect of this licence.
2. No supply of alcohol may be made at a time when the designated premises supervisor does not hold a personal licence or the personal licence is suspended.
3. Every supply of alcohol under this licence must be made or authorised by a person who holds a personal licence.
4. (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.  
  
(2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises
  - (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to;
    - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
    - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
  - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
  - (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;
  - (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;
  - (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of a disability).
5. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.
6. (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.  
  
(2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.  
  
(3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either -
  - (a) a holographic mark, or
  - (b) an ultraviolet feature.
7. The responsible person must ensure that -
  - (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance

ready for sale or supply in a securely closed container) it is available to customers in the following measures -

- (i) beer or cider: ½ pint;
  - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
  - (iii) still wine in a glass: 125 ml;
- (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
- (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.

A responsible person in relation to a licensed premises means the holder of the premise licence in respect of the premises, the designated premises supervisor (if any) or any individual aged 18 or over who is authorised by either the licence holder or designated premises supervisor. For premises with a club premises certificate, any member or officer of the club present on the premises in a capacity that which enables him to prevent the supply of alcohol.

8(i) A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

8(ii) For the purposes of the condition set out in paragraph 8(i) above -

(a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;

(b) "permitted price" is the price found by applying the formula -

$$P = D + (D \times V)$$

Where -

(i) P is the permitted price,

(ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and

(iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;

(c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence -

(i) the holder of the premises licence,

(ii) the designated premises supervisor (if any) in respect of such a licence, or

(iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;

(d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and

(e) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.

8(iii). Where the permitted price given by Paragraph 8(ii)(b) above would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.

8(iv). (1) Sub-paragraph 8(iv)(2) below applies where the permitted price given by Paragraph 8(ii)(b) above on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax.

(2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

## Annex 2 – Conditions consistent with the operating Schedule

9. The premises shall install and maintain a comprehensive CCTV system as per the minimum requirements of the Westminster Police Licensing Team. All entry and exit points will be covered enabling frontal identification of every person entering in any light condition. The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises. All recordings shall be stored for a minimum period of 31 days with date and time stamping. Viewing of recordings shall be made available immediately upon the request of Police or authorised officer throughout the entire 31 day period.
  10. A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises is open. This staff member must be able to provide a Police or authorised council officer copies of recent CCTV images or data with the absolute minimum of delay when requested.
  11. An incident log shall be kept at the premises, and made available on request to an authorised officer of the City Council or the Police. It must be completed within 24 hours of the incident and will record the following:
    - (a) all crimes reported to the venue
    - (b) all ejections of patrons
    - (c) any complaints received concerning crime and disorder
    - (d) any incidents of disorder
    - (e) any faults in the CCTV system or searching equipment or ID scanning equipment
    - (f) all seizures of drugs or offensive weapons
    - (g) any refusal of the sale of alcohol
    - (h) any visit by a relevant authority or emergency service.
  12. The premises shall only operate as a restaurant
    - (i) in which customers are shown to their table,
    - (ii) where the supply of alcohol is by waiter or waitress service only,
    - (iii) which provide food in the form of substantial table meals that are prepared on the premises and are served and consumed at the table using non disposable crockery,
    - (iv) which do not provide any take away service of food or drink for immediate consumption,
    - (v) which do not provide any take away service of food or drink after 23.00, and
    - (vi) where alcohol shall not be sold or supplied, otherwise than for consumption by persons who are seated in the premises and bona fide taking substantial table meals there, and provided always that the consumption of alcohol by such persons is ancillary to taking such meals.
- Notwithstanding this condition customers are permitted to take from the premises part consumed and resealed bottles of wine supplied ancillary to their meal.
13. No noise generated on the premises, or by its associated plant or equipment, shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance.
  14. Loudspeakers shall not be located in the entrance lobby or outside the premises building.
  15. All tables and chairs shall be removed from the outside area or rendered unusable by (23.00) each day.
  16. Notices shall be prominently displayed at all exits requesting patrons to respect the needs of local residents and businesses and leave the area quietly.
  17. All waste shall be properly presented and placed out for collection no earlier than 30 minutes before the scheduled collection times.
  18. No waste or recyclable materials, including bottles, shall be moved, removed from or placed in outside areas between (23.00) hours and (08.00) hours on the following day.
  19. The number of persons permitted in the premises at any one time (including staff) shall not exceed (X) persons.

- 20 A Challenge 21 or Challenge 25 proof of age scheme shall be operated at the premises where the only acceptable forms of identification are recognised photographic identification cards, such as a driving licence, passport or proof of age card with the PASS Hologram.
- 21 A record shall be kept detailing all refused sales of alcohol. The record should include the date and time of the refused sale and the name of the member of staff who refused the sale. The record shall be available for inspection at the premises by the police or an authorised officer of the City Council at all times whilst the premises is open.
- 22 There shall be no sales of hot food or hot drink for consumption off the premises after 23.00.
- 23 Patrons permitted to temporarily leave and then re-enter the premises, e.g. to smoke, shall not be permitted to take drinks or glass containers with them.
- 24 No deliveries to the premises shall take place between (23.00) and (07.00) on the following day.
- 25 Ground Floor 140 persons excluding staff.  
First Floor 140 persons excluding staff.  
No more than 300 persons excluding staff (including the outside area) in total at any one time at the premises.

**Annex 3 – Conditions attached after a hearing by the licensing authority**

None







**City of Westminster**  
64 Victoria Street, London, SW1E 6QP

Schedule 12  
Part B

WARD: West End  
UPRN: 010033590991

Premises licence  
summary

Regulation 33, 34

Premises licence number:

23/04980/LIPRW

**Part 1 – Premises details**

**Postal address of premises:**

Manzis  
Basement North  
1-8 Bateman's Buildings  
London  
W1D 3EN

**Where the licence is time limited, the dates:**

Not applicable

**Licensable activities authorised by the licence:**

Late Night Refreshment  
Sale by Retail of Alcohol

**The times the licence authorises the carrying out of licensable activities:**

**Late Night Refreshment**

Monday to Thursday: 23:00 to 23:30 (Indoors)  
Friday to Saturday: 23:00 to 00:00 (Indoors)

**Sale by Retail of Alcohol**

Monday to Thursday: 10:00 to 23:30 (On and off the premises)  
Friday to Saturday: 10:00 to 00:00 (On and off the premises)  
Sunday: 12:00 to 22:30 (On and off the premises)

*For times authorised for Christmas, New Year and Good Friday see conditions at Annex 1*

**The opening hours of the premises:**

Monday to Thursday: 07:00 to 23:30  
Friday to Saturday: 07:00 to 00:00  
Sunday: 11:00 to 22:30

**Where the licence authorises supplies of alcohol, whether these are on and/or off supplies:**

Supply of alcohol on and off the premises

**Name and (registered) address of holder of premises licence:**

The Wolseley Hospitality Group Ltd  
157-160 Piccadilly  
London  
W1J 9EB

**Registered number of holder, for example company number, charity number (where applicable)**

07887202

**Name of designated premises supervisor where the premises licence authorises for the supply of alcohol:**

**Name:** Daniel Craig

**State whether access to the premises by children is restricted or prohibited:**

Restricted

**Date:** 29<sup>th</sup> June 2023

**Signed:**



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This licence has been authorised by Karyn Abbott on behalf of the Director - Public Protection and Licensing.

**Licence & Appeal History**

<b>Application</b>	<b>Details of Application</b>	<b>Date Determined</b>	<b>Decision</b>
19/00962/LIPN	New Premises licence application.	25.02.2019	Granted under delegated authority
19/11163/LIPCHT	Change trading name	05.09.2019	Granted under delegated authority
19/14852/LIPDPS	Vary DPS	10.12.2019	Granted under delegated authority
19/14930/LIPVM	Minor variation for layout changes 1. Basement. rearrange staff areas and relocate staff toilets 2. Ground floor. Create new entrance lobby and relocate staircase to 1st floor. 3. 1st floor. Increase size of dispense bar. Reduce licensed area by removing private dining space which was previously adjacent to the staircase to create store room and manager's office.	10.12.2019	Granted under delegated authority
22/04179/LIPDPS	Vary DPS	04.05.2022	Granted under delegated authority
22/06638/LIPCH	Update licensee registered name from Corbin & King Restaurant Group Ltd to The Wolseley Hospitality Group Ltd	05.07.2022	Granted under delegated authority
23/04980/LIPRW	Removal of works condition	29.06.2023	Granted under delegated authority

**There is no appeal history for the premises.**

**Operational Management Plan**

**Manzi's, 1-8 Bateman's Buildings, London, W1D 3EN**

**Introduction and Overview**

This Operational Management Plan ("The OMP") has been prepared to detail the strategy for operational management of the proposed high-quality restaurant in Bateman's Buildings, W1.

Its purpose is to set the guiding principles for the operation of the various facilities and to demonstrate the management philosophy which will be adopted by the operators The Wolseley Hospitality Group Ltd. In addition, its primary function is to put forward policies that will be employed by the operator to ensure that the Restaurant preserves and enhances this amenity.

The OMP has been prepared having regard to industry good practice, agreed statements for emerging schemes in the City of Westminster and the issues raised by local businesses and residents.

**Vision & Philosophy**

The Wolseley Hospitality Group Ltd was created to manage the future expansion of the company's interests and to focus on new opportunities in London and abroad, as well as manage the existing portfolio, including The Wolseley in Piccadilly (November 2003); The Delaunay in London's Aldwych (December 2011); Brasserie Zédel in Piccadilly Circus (June 2012); Colbert on Sloane Square (October 2012); Fischer's on Marylebone High Street (Spring 2014); and Bellanger in Islington (December 2015). The Wolseley Hospitality Group Ltd philosophy revolves around the quality of the visitor experience against a background of a democratic approach, creating exclusivity through excellence rather than price.

The Wolseley Hospitality Group Ltd has a strong and established tradition of hospitality, not only one which we extend outwardly to our customers, guests and suppliers but also inwardly to our most valuable asset, the staff. The Wolseley Hospitality Group Ltd innate belief in always recruiting from within ensures that these talented people stay, remain highly engaged and motivated, and in many cases, build a career for life with The Wolseley Hospitality Group Ltd. It is this balance that ensures staff are encouraged to learn new skills and develop at a rate that is right for them. The Company Policy is to "train, then promote" through rotation.

This commitment to investing in the future of the hospitality industry extends outside the Company into the wider community. The links with catering colleges and schools both within the London area but also within the UK and further afield, sees students undertaking paid apprenticeships, company sponsored training and stages.

The success would not be possible without the extensive Head Office support of Finance, Purchasing, Reservations, Administration, Human Resources and Training. The Wolseley Hospitality Group Ltd will continue to achieve success through valuing long term investment in our staff and customer satisfaction over that of short term profitability.

The operational management plan identifies the following key areas to be more specifically addressed:

- Capacity and hours of operation;
- The management of guests arriving and departing;
- Deliveries and refuse; and
- Noise Management.

### **Capacity and hours of operation**

- This property is a restaurant with a maximum of 300 covers including the external terrace.
- The premises will be selling alcohol and providing late night refreshment during the following times.
  - ❖ 10:00 hours till 23:30 hours Monday to Wednesday.
  - ❖ 10:00 hours till 01:00 hours Thursday to Saturday.
  - ❖ 10:00 hours till 22:30 hours on Sunday.
- The premises will open during the following hours.
  - ❖ 07:00 hours till 23:30 hours Monday to Wednesday.
  - ❖ 07:00 hours till 01:30 hours Thursday to Saturday.
  - ❖ 10:00 hours till 22:30 hours on Sunday.
- This is licensed premises where customers must be seated and having a full table meal to be able to be served alcohol.

## **Management of Arrival and Departure of Guests**

- Upon arrival at the premises the guests will be greeted by a member of the front of house team.
- The role of the front of house team will be as follows:
  - ❖ Greet all customers as they approach the premises and open the door for them to enter the building.
  - ❖ Direct all smoking customers to the allocated space for them to use. This will be on the external terrace outside the premises.
  - ❖ Ensuring all alcohol is consumed on the premises.
  - ❖ Carefully manage and expedite any transport enquiries and drop-offs.
- The front doors of the premises, the external terrace, the rear door of the premises and the public highway immediately adjacent to will be under CCTV surveillance at all times. Access to video evidence will always be available to the police in line with the Premises Licence condition.
- Any guests who wish to temporarily leave the premises to smoke or take a phone call will not be permitted to take glass containers with them. This will be managed by our front of house team.
- When the premises are operating up to 01:00 hours there will be at least 2 SIA licensed door supervisors on duty from 21:00 hours at the entrance of the premises.

- Whenever the terrace is in use there is, depending on the level of business, one, two or three senior waiters dedicated specifically to manage the outside area.
- The terrace will be regularly cleaned and pavement swept every morning and evening.

### **Deliveries/Refuse**

- The Wolseley Hospitality Group Ltd will ensure that all deliveries are kept to a minimum and kept within a specific time frame. The proposed timing for this will be from 07:00 hours until 23:00 hours. All deliveries will be supervised by a dedicated staff member to ensure they run smoothly and as efficiently as possible.
- Each delivery will be allocated a specific time and a dedicated staff member will ensure they run smoothly and as efficiently as possible.
- All refuse will be kept within a dedicated waste store. The waste will only be removed between 08:00 hours and 23:00 hours each day.

### **Noise Management**

- All windows and external doors will be kept closed after 23:00 hours Monday to Sunday, or at any time when regulated entertainment takes place, except for immediate access and egress of the persons.
- The premises has been acoustically treated to a very high standard.
- There will be signs at the premises requesting customers to leave quietly and respect nearby residents.
- On entering the restaurant, the customer will arrive in a reception area and then there will be another set of doors to enter the restaurant itself. This has the effect of a lobby which enhances the integrity of the sound insulation in the restaurant.

**Manzi's, 1-8 Bateman's Buildings, London, W1D 3EN**  
**Dispersal Policy**

**Management of Arrival and Departure of Guests**

1. Our front of house team are employed to control all the guests whilst entering and exiting the premises.
2. The role of these staff members will be as follows:
  - a) Greet all customers as they approach the premises and open the door for them to enter the building.
  - b) Carefully manage and expedite any transport enquiries and drop-offs.
  - c) Direct all smoking customers to the allocated space for them to use on the terrace.
3. The front door of the premises will be covered by CCTV surveillance at all times. Access to video evidence will always be available to the police in line with the Premises Licence condition.
4. Upon leaving, guests will be encouraged to be mindful of residents and to keep noise to a minimum.
5. Notices will be placed at the premises requesting guests leave quietly.
6. Guests who will be ordering taxis to leave the premises will be encouraged to order their taxis inside the premises and to not exit the premises until their taxis arrive.
7. The premises will naturally empty of guests in a staggered fashion. There will not be a large number of people exiting at any one time. Staff members will direct customers to leave the premises via Soho Square.
8. At times when the premises will be open until 1am on Thursday, Friday and Saturday there will be at least 2 SIA licensed door supervisors at the entrance of the premises.

















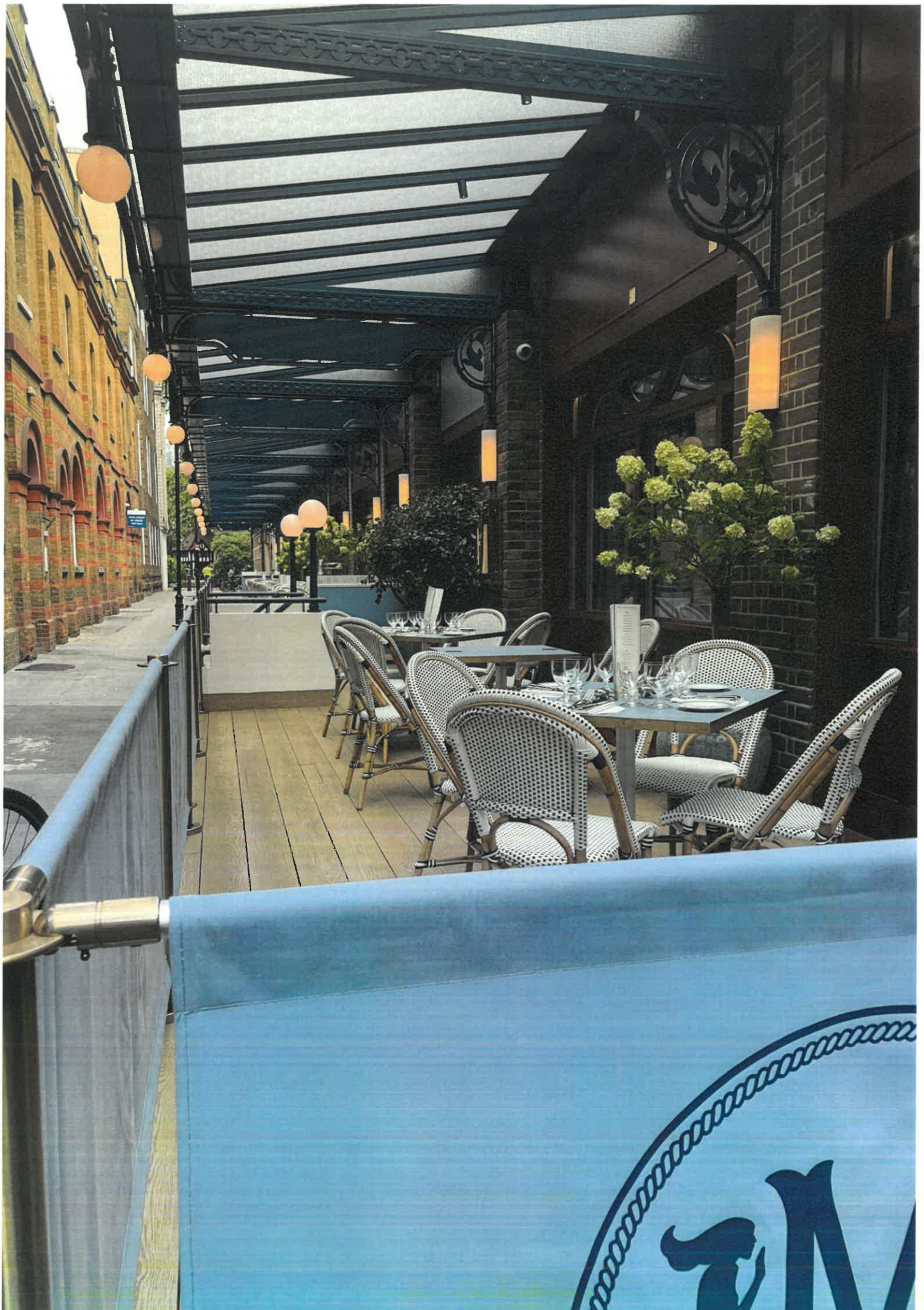
















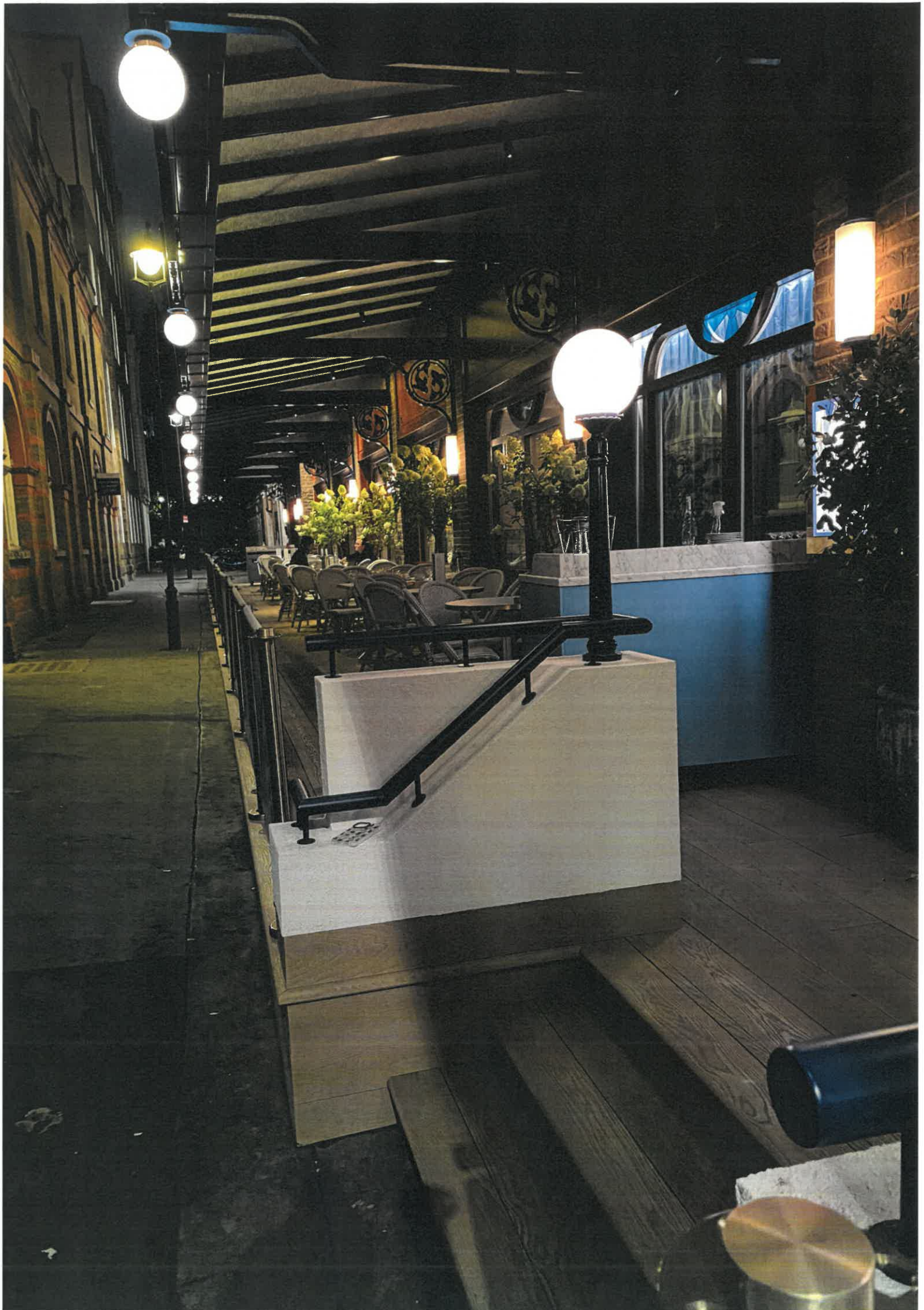




























**Manzi's, 1-8 Bateman's Buildings, London, W1D 3EN**

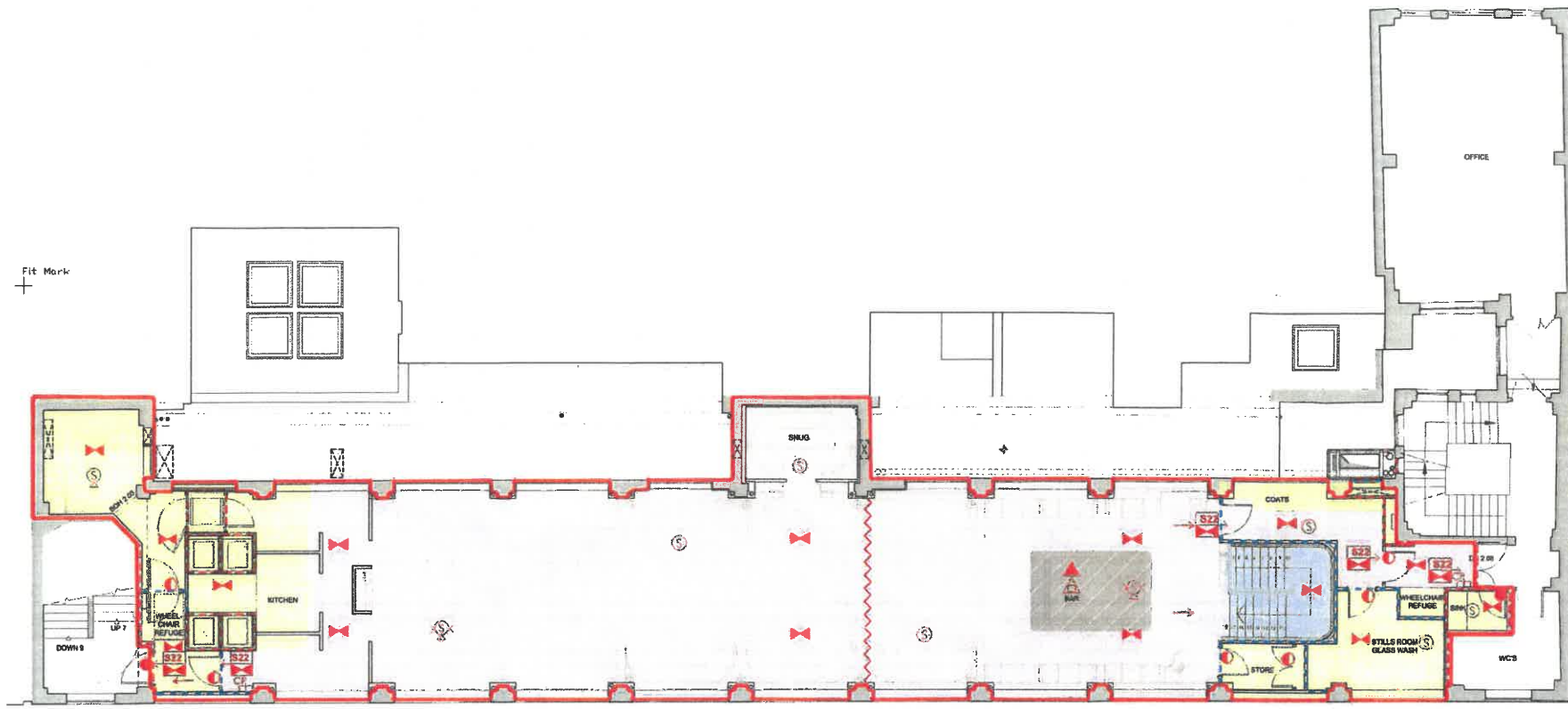
**Additional Conditions submitted with the Application**

1. At least 2 SIA licensed door supervisors shall be on duty at the entrance of the premises from 21.00 hours when the premises operate up to 01.00 hours and they must correctly display their SIA licence when on duty so as to be visible.
2. A copy of the premises' dispersal policy shall be made readily available at the premises for inspection by a police officer and/or an authorised officer of Westminster City Council.
3. All windows and external doors shall be kept closed after 23.00 hours, or at any time when regulated entertainment takes place, except for the immediate access and egress of persons.
4. There shall be a personal licence holder on duty on the premises from 21.00 hours when the premises operate up to 01.00 hours for the sale of alcohol.

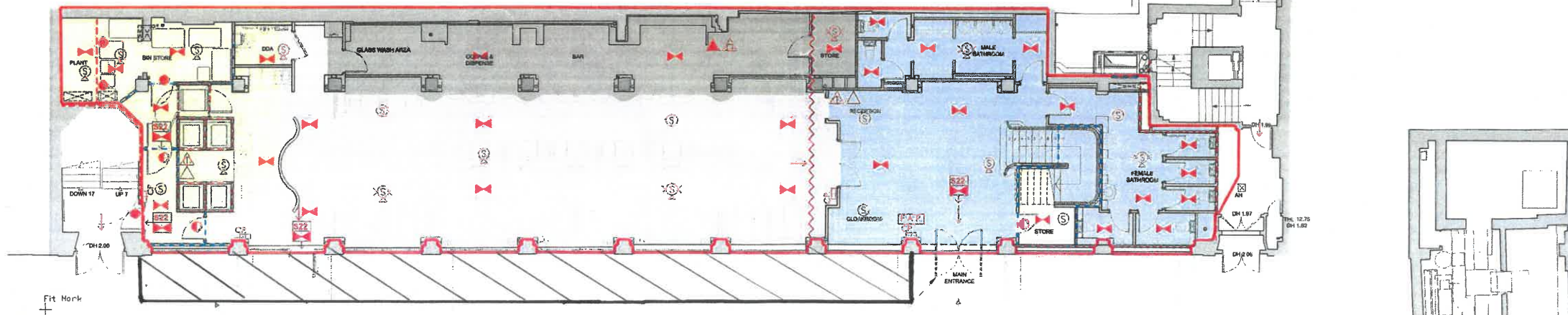
**Conditions Offered to Westminster Police Licensing**

1. Patrons permitted to temporarily leave and then re-enter the premises to smoke shall be restricted to a designated smoking area on the terrace hatched black on the licensing layout drawing.
2. Patrons permitted to temporarily leave and then re-enter the premise after 22:00 hours Monday to Sunday, e.g. to smoke or make a phone call, shall be limited to 10 persons at any one time.
3. There shall be no admittance or re-admittance to the premises after 00:00 hours except for patrons permitted to temporarily leave the premises (e.g. to smoke, make a phone call).

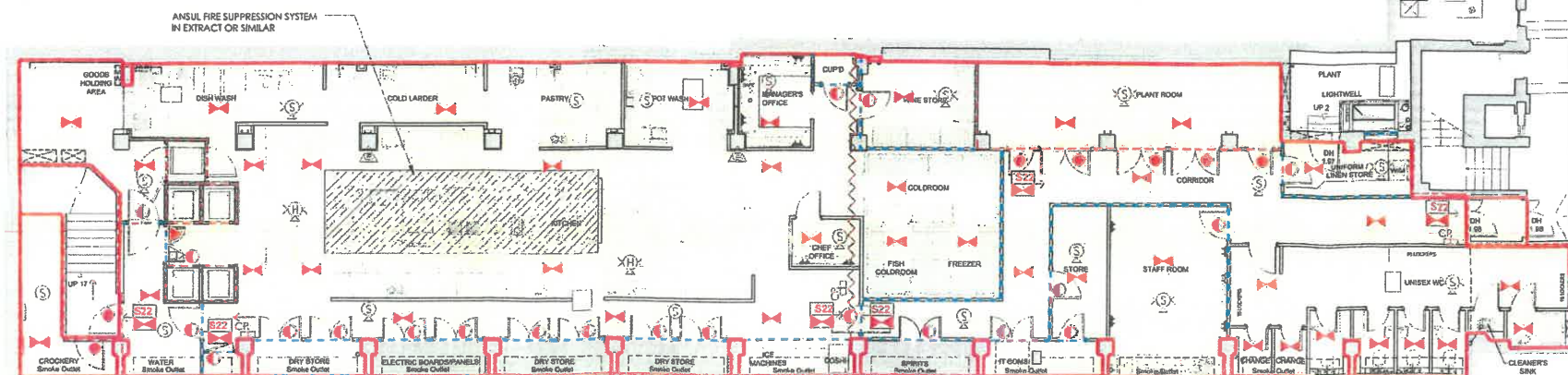




FIRST FLOOR



GROUND FLOOR



BASEMENT LEVEL

LICENSING LEGEND:

- AREA WHERE LICENSABLE ACTIVITIES TAKE PLACE
- PUBLIC AREA NOT USED FOR LICENSABLE ACTIVITIES
- STAFF AREAS
- AREAS USED FOR STORAGE OF LIQUOR
- BAR AREAS
- AMBIT OF LICENSED PREMISES
- EXTERNAL SEATING AREA

FIRE LEGEND:

- AREA COVERED WITH EMERGENCY LIGHTING SYSTEM
- SMOKE DETECTOR
- COMBINED SMOKE DETECTOR/SOUNDER AND STROBE
- HEAT DETECTOR
- COMBINED HEAT DETECTOR/SOUNDER AND STROBE
- STANDARD FIRE EXIT SIGNAGE (INTERNALLY ILLUMINATED)
- ALARM CALL POINT
- FIRE ALARM PANEL
- FIRE BLANKET
- WATER FIRE EXTINGUISHER
- DRY POWDER MULTI PURPOSE FIRE EXTINGUISHER
- FOAM SPRAY FIRE EXTINGUISHER (AFFF)
- CARBON DIOXIDE FIRE EXTINGUISHER
- VISION PANEL
- ELECTRO MAGNETIC HOLD OPEN DEVICE LINKED TO FIRE ALARM
- ACCESS CONTROL
- 30 MINUTE FIRE RESISTING DOOR WITH INTUMESCENT SMOKE SEALS
- 40 MINUTE FIRE RESISTING DOOR WITH INTUMESCENT SMOKE SEALS
- DENOTES DIRECTION OF ESCAPE

FIRE STRATEGY INDICATIVE ONLY - FINAL DESIGN OF SYSTEM (LIGHTING AND EXTINGUISHER TYPES/LOCATIONS ETC) TO BE BY SPECIALIST AND APPROVED BY BUILDING CONTROL

Notes:

- Do Not Scale. Use only for general information.
- All dimensions are in millimeters unless otherwise stated.
- Any discrepancies to be referred to the architect.
- MIN. L2 DETECTION SYSTEM INSTALLED THROUGHOUT TO BS5839 PART 1 OR AS RECOMMENDED BY SPECIALIST. SYSTEM TO BE INSTALLED TO SPECIALISTS RECOMMENDATIONS.
- EMERGENCY LIGHTING SHOULD BE INSTALLED TO BS 5266.
- ESCAPE ROUTES AND FINAL EXITS SHOULD BE PROVIDED WITH SIGNAGE COMPLIANT WITH BS 5499.
- ALL FINAL EXIT DOORS ARE TO BE FITTED WITH SUITABLE PANIC FURNITURE. SPECIALIST SUPPLIER/IRONMONGER TO CONFIRM.
- ANY NEW ELECTRONIC LOCKS ON ESCAPE DOORS SHOULD FAILSAFE OPEN IN THE EVENT OF POWER LOSS AND HAVE A MANUAL RELEASE GREEN BREAK GLASS OVER SIDE ON THE ESCAPE SIDE AND BE LINKED TO THE FIRE ALARM IN ACCORDANCE WITH BS7273-4:2015.
- FIRE RATED DOOR SETS WILL BE EXPECTED TO BE TESTED TO BS476. A SPECIFICATION SHOULD BE PROVIDED WHEN AVAILABLE.
- ALL STEELWORK TO BE PROTECTED FROM FIRE BY DOUBLE LAYER OF FIRELINE PLASTERBOARD FIXED TO MANUFACTURERS RECOMMENDATIONS WHERE FEASIBLE OR INTUMESCENT PAINT. ALL TO COMPLY WITH REQUIRED BUILDING REGULATIONS.
- ALL SERVICES/PENETRATIONS THROUGH FIRE RATED WALLS/PARTITIONS/FLOORS/CEILINGS TO BE FIRE STOPPED/COLLARED OR DAMPERED TO SUIT FIRE RATING OF BUILDING ELEMENT. DROP TESTS ARE REQUIRED TO BE WITNESSED UPON COMPLETION.
- SURFACE SPREAD OF FLAME FOR WALLS AND CEILINGS SHOULD BE CLASS 0 WHERE A ROOM OR ROOMS ARE DESIGNED FOR MORE THAN 60 PERSONS. CLASS 1 IS SATISFACTORY FOR ROOMS OF LESS THAN 60 PERSONS. ANY TREATMENT OF WALL COVERINGS SHOULD BE ACCOMPANIED BY A CERTIFICATE OF CONFORMANCE. ALL CIRCULATION AREAS AT STAIRS AND LOBBIES SHOULD ACHIEVE CLASS 0.
- FIXTURES AND FITTINGS SHOULD WHERE PRACTICAL BE CONSTRUCTED FROM CLASS 0 MATERIALS.
- UPHOLSTERED SEATING SHOULD BE SMOULDERING IGNITION SOURCE 0. FLAMING IGNITION SOURCE 1 AND CRIB IGNITION SOURCE 5 WHEN TESTED TO BS5852:2006.

CAVITY FIRE BARRIER (POSITIONS SHOWN INDICATIVE AND SHOULD BE SET OUT TO WORK WITH DUCTWORK AND M&E EQUIPMENT) - SEE NOTE BELOW

CAVITY FIRE BARRIERS WITHIN SUSPENDED CEILING:  
 PROVIDE FIRELY VULCAN OR SIMILAR APPROVED - COMPOSITE CAVITY FIRE BARRIER WITHIN CEILING VOID IN POSITIONS INDICATED TO PROVIDE NECESSARY FIRE SEPARATION. BARRIER TO BE TIGHTLY WEDGED BETWEEN TOP OF CEILING AND UNDERSIDE OF CONCRETE SOFFIT, SECURED WITH APPROPRIATE CLAMPING BRACKETS. PROVIDE INTUMESCENT FIRE STOPPING AROUND SERVICES WHERE BARRIER IS PENETRATED, AS PER ALL MANUFACTURERS RECOMMENDATIONS.

TYPE: COMPOSITE CURTAIN  
 FIRE RESISTANCE: 60 MINS INTEGRITY & 20 MINS INSULATION  
 CEILING VOID SUBDIVISION: FIX BARRIERS MAX 20m TO SUIT DUCT WORK/SERVICES ARRANGEMENT

FIXING AT PERIMETERS & JOINTS: SECURE, STABLE AND CONTINUOUS WITH NO GAPS TO PROVIDE A COMPLETE BARRIER TO SMOKE & FLAME

SERVICE PENETRATIONS: CUT AND PACK TO MAINTAIN BARRIER INTEGRITY. SLEEVE FLEXIBLE MATERIALS. ADEQUATELY SUPPORT SERVICES PASSING THROUGH BARRIER.

D	23.02.23	LOOSE FURNITURE REMOVED
C	20.02.23	INTERNAL LAYOUTS UPDATED
B	13.11.16	CONSTRUCTION ISSUE
A	06.11.19	UPDATED ISSUE

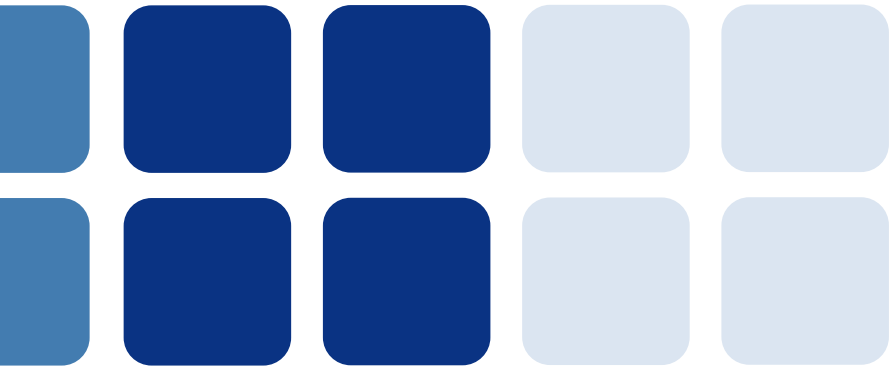
Rev	Date	Comments
<b>LICENSING</b>		

Client  
 THE WOLSELEY HOTEL GROUP  
 LONDON

Project  
 1-8 BATEMAN'S BUILDINGS  
 SOHO  
 LONDON

Title  
 PROPOSED BASEMENT, GROUND FLOOR  
 AND FIRST FLOOR  
 LICENSING PLAN

Project No.	Date
<b>6743</b>	JAN 2019
Drawing No.	Revision
<b>6743-LC-01</b>	D
Scale	Drawn
1:100 @ A1	RD
	Check
	RC



MANZI'S, BATEMANS  
BUILDINGS, W1D

Noise Breakout  
Assessment for  
Licensing Hours  
Extension

Reference: 12749.RP01.AAR.0

Prepared: 18 July 2023

Revision Number: 3

The Wolseley Hospitality Group Ltd  
157-160 Piccadilly  
London  
W1J 9EB

# Noise Breakout Assessment for Licensing Hours Extension



## MANZI'S, BATEMANS BUILDINGS, W1D

Reference: 12749.RP01.AAR.0

Prepared: 18 July 2023

Revision	Comment	Date	Prepared By	Approved By
0	First issue of report	13 July 2023	Doug Shearer	Pritham D'Souza
1	Minor changes re: hours of operation and ventilation strategy	17 July 2023	Doug Shearer	Pritham D'Souza
2	Minor wording change in Conclusion	18 July 2023	Doug Shearer	Pritham D'Souza
3	Client Name & Address Amended	18 July 2023	Doug Shearer	Pritham D'Souza

### *Terms of contract:*

RBA Acoustics Ltd have prepared this report in accordance with our standard Terms & Conditions. RBA Acoustics Ltd shall not be responsible for any use of the report or its contents for any purpose other than that for which it was provided. Should the Client require the distribution of the report to other parties for information, the full report should be copied. No professional liability or warranty shall be extended to other parties by RBA Acoustics Ltd without written agreement from RBA Acoustics Ltd.

The recommendations within this report relate to acoustics performance only and will need to be integrated within the overall design by the lead designer to incorporate all other design disciplines such as fire, structural integrity, setting-out, etc. Similarly, any sketches appended to this report illustrate acoustic principles only and will need to be developed into full working drawings by the lead designer to incorporate all other design disciplines.



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## Contents

1.0 INTRODUCTION .....	1
2.0 SITE DESCRIPTION.....	1
3.0 NOISE BREAKOUT ASSESSMENT & LIMITING NOISE LEVELS .....	2
4.0 DISCUSSIONS AND FURTHER RECOMMENDATIONS .....	4
5.0 CONCLUSION .....	4

APPENDIX A – ACOUSTIC TERMINOLOGY

APPENDIX B – INSTRUMENTATION

APPENDIX C – SITE PLAN

## 1.0 INTRODUCTION

An application for extension of licensing hours is proposed for Manzi's Restaurant (Manzi's) on Bateman's Buildings, London W1D.

RBA Acoustics has been appointed to assess the noise breakout from the premises and determine suitable internal noise levels within the premises to ensure noise breakout from the venue to the neighbouring residential properties is suitably controlled.

The results of the noise measurements and associated assessment are presented herein.

## 2.0 SITE DESCRIPTION

Manzi's is located along Bateman's Buildings (which is a pedestrianised alleyway) close to its junction with Bateman Street, with Soho Square lying at the other end of Bateman's Buildings some 60m to the north.

The venue comprises dining areas on ground and first floors, with kitchen areas at basement level. We understand the current hours of operation are 23:30 between Monday to Thursday, 00:00 on Friday and Saturday and 22:30 on Sunday.

We understand it is desired to apply for an extension to the above hours on Thursday, Friday and Saturday only to allow the venue to operate up to 01:00 on Thursday, Friday, and Saturday, with close at 01:30.

The site is located in a mainly commercial area with a lively night economy. Many food and licenced premises are situated along Bateman Street including close to Manzi's at the junction of Bateman's Buildings and Bateman Street.

The rear of Hazlitt's Hotel (which has its entrance on the nearby Frith Street) backs onto Bateman's Buildings close to Manzi's from ground to third floor level, with guest accommodation from the first floor and common areas at ground level.

The northern end of Bateman's Buildings comprises offices and a large NHS clinic with some residential accommodation above.

It is proposed that licensed hours are extended to 1am with 1-30 dispersal on Thursdays, Fridays and Saturdays.

### *Identified Residential Receptors*

The closest noise-sensitive residential receptors to Manzi's are understood to be:

- 1<sup>st</sup> - 3<sup>rd</sup> Floor, Hazlitt's Hotel rear façade.
- 1<sup>st</sup>, 2<sup>nd</sup> and 3<sup>rd</sup> Floor, 21 Bateman Street.
- 3<sup>rd</sup> Floor, 1 Frith Street.

Our measurement positions during our noise survey were chosen to represent the noise climate incident on these residencies.



## 3.0 NOISE BREAKOUT ASSESSMENT & LIMITING NOISE LEVELS

### General – Attended Noise Survey

Doug Shearer and Patrick Spiers of RBA Acoustics attended Manzi's over the period of 23:00 hours to 02:00 hours on Thursday 29 June 2023 and Friday 30 June 2023, to undertake observations of the noise climate around Manzi's and residential adjacencies, and to determine noise breakout levels from the premises and limits for music playback within the venue.

During the survey period the weather conditions were appropriate for the noise measurement exercise, it being dry with light winds. Details of the instrumentation used to undertake the survey are provided in Appendix B. The sound level meters were calibrated both prior to and on completion of the survey with no significant calibration drift observed.

### General Observations – Attended Noise Survey

Although Bateman's Buildings itself is a fairly quiet pedestrian thoroughfare, the area close to the junction of Bateman's Buildings and Bateman Street is subject to busy footfall from pedestrians travelling to and from the many licensed premises and restaurants in these and adjacent streets, including patrons using the smoking areas and some music breakout from these premises. Noise from these activities were the dominant component of the noise climate during all phases of our measurement exercise.

The façade of Manzi's consists of glazing with timber framing. Our tests suggest a sound insulation performance of around 28dB  $D_w$ , which is considered typical for this type of construction.

Ground floor windows are not openable, and while first floor windows are openable, discussions with site management indicated that they are not opened at all, and mechanical ventilation is used throughout the building.

The noise climate at the residential receptors at the rear of Hazlitt's Hotel; and at 21 Bateman Street (rear) are dominated by pedestrian and patron noise from Bateman Street and nearby premises although the latter are somewhat screened from Manzi's.

### Background Levels

Ambient noise levels were measured at 01:30 on a Thursday evening, considered typical of the proposed extended dispersal time, and at 02:00 to give a worst-case (i.e., quietest) representation of the ambient noise climate at the nearest residential receptors. The period averaged  $L_{Aeq}$  ambient noise levels measured at the façade line at the rear of Hazlitt's Hotel are summarised in Table 1.

Measurements were very much dominated by activity from nearby licensed premises (some music breakout and speech from patrons using the smoking areas and passing pedestrians) close to the measurement positions. Observations at the time of the measurements indicated that noise levels were heavily dependent on the number of pedestrians and patrons using nearby smoking areas.

Table 1 – Attended Survey Measured Levels

Time of Measurement	<i>Ambient <math>L_{Aeq}</math> (dB) Outside Hazlitts Hotel - Library</i>	<i>Ambient <math>L_{Aeq}</math> (dB) Outside Hazlitts Hotel - Dining Room</i>
01:30	67	65
02:00	60	63

## Assessment Procedure

For the first instance of the assessment, pink noise was played within the venue at both Ground and First floor levels.

Further assessments were undertaken using the track '*Phat Planet*' by Leftfield. This track was chosen due to its high bass content, which given the seated-service nature of Manzi's is considered a worst-case test track for the premises. Assessments of noise breakout in all instances were conducted along Batemans Buildings, close to the rear façade of Hazlitt's Hotel, the closest residential premises between the times of 01:15 and 01:45 which we consider representative of the worst-case (i.e., quietest) periods.

All the test signals/tracks were played within the venue in the ground and first floor levels with the volume being adjusted until music breakout noise was only just discernible on the pavement along Bateman's Buildings and not audible at the nearest residential receptors, outside the rear of Hazlitt's Hotel. At this noise level, music noise breakout was considered to be suitably controlled so as to not cause a noise disturbance to residents of the nearest properties.

At the threshold at which music noise breakout was considered inaudible over the existing background noise, an  $L_{Aeq}$  measurement was taken internally; this represents the maximum noise level allowable within Manzi's which results in music noise breakout being inaudible at the nearest noise sensitive receptors.

## Results

From the subjective tests conducted at Manzi's, it was found that a music noise level of 77dBA in both the Ground and 1<sup>st</sup> floor areas would ensure that noise from the venue would be inaudible at the nearest noise sensitive receptors during the proposed hours of operation. The maximum allowable music noise limits are re-iterated below for reference: ( $L_{Aeq}$  internal):

<i>Area</i>	<i>Maximum Allowable Music Noise Level (<math>L_{Aeq}</math>)</i>
• Ground Floor:	77dBA
• 1 <sup>st</sup> Floor:	77dBA

The above proposed maximum allowable music noise level or "limiter level" is comparable with typical noise levels within a restaurant.

We understand the above noise level limits will be implemented by the Client Team as part of the in-house sound system by carrying out a limiter setting exercise, such that the maximum limits are not exceeded. This will ensure that music noise breakout from the venue is controlled to be inaudible at the nearest noise sensitive receptors even during the worst-case, i.e., quietest proposed periods (up to 1:30am).

## 4.0 DISCUSSIONS AND FURTHER RECOMMENDATIONS

As part of the operational management policy of the venue, we would recommend the following patron management measures are implemented:

- Appropriate signage to be installed outside the restaurant to remind patrons to be mindful of the neighbours.
- Door staff should be in attendance from 21:00 until close on evenings when the premises operates until 01:00 to ensure patron activity is managed during entry, egress, and smoking breaks.
- Door staff and signage should be used to encourage patrons to exit the venue towards Bateman Street, given that this is a busier road and therefore has significantly higher background noise levels than **Bateman's Buildings** itself. This would slightly reduce the impact of any patron noise (e.g.: conversation) on residential receptors at the quieter end of **Bateman's Buildings**. Although it is acknowledged that this could not be enforced on patrons, such a measure would likely reduce the average level of venue footfall leaving the venue in the direction of Soho Square.
- It is also recommended that patrons who are awaiting taxis, could be encouraged to wait on Bateman Street, thereby reducing the likelihood of any ongoing patron noise (e.g.: conversations) during their wait. It would also be beneficial for door staff to have information relating to best options for travel, such that the potential for further congregation is minimised.

As such, with the above existing operational measures taking place at the restaurant, we consider noise breakout from the operations of the restaurant is managed in line with best practice measures.

## 5.0 CONCLUSION

RBA Acoustics have undertaken an assessment of potential music noise breakout from **Manzi's, Bateman's Buildings**, London W1D as part of an assessment for the licensing hours extension.

This included an assessment of the sound insulation characteristics of the existing building envelope and further subjective tests of music noise breakout from the premises, with inaudibility at the nearest residences being the criterion.

To control noise-breakout it will be necessary to control the maximum allowable noise levels within the premises. Subjective observations and audibility checks have been carried out on site during the worst-case hours to determine the maximum allowable noise levels and these have been provided. We understand **Manzi's** will also carry out a sound system limiter setting exercise such that the maximum noise level can be set on the in-house system, this will ensure that music noise breakout from the venue is controlled to be inaudible at the nearest noise sensitive receptors during the quietest proposed operational periods.

Further best practice operational management measures have also been provided such that any noise from patron entry, egress and smoking can be suitably managed.

It is our view, in line with this report and the recommendations set out in 4.0 above, which the premises have confirmed they will follow, that noise from the premises will not be audible or cause a noise nuisance at the nearest noise sensitive premises.



# Appendix A – Acoustic Terminology

A-weighting (e.g. dB(A))	A correction applied across the frequency bands to take into account the response of the human ear, and therefore considered to be more representative of the sound levels people hear.
DeciBel (dB)	Unit used for many different acoustic parameters. It is the logarithmic ratio of the level being assessed to a standard reference level.
$L_{eq,T}$	The level of a notional steady sound which, over a stated period of time, $T$ , would have the same acoustic energy as the fluctuating noise measured over that period. Typically used to represent the average or ambient noise level.
$L_{Aeq,T}$	The A-weighted level of a notional steady sound which, over a stated period of time, $T$ , would have the same acoustic energy as the fluctuating noise measured over that period. Typically used to represent the average or ambient noise level.
$L_{An}$ (e.g. $L_{A10}$ , $L_{A90}$ )	The sound level exceeded for n% of the time. E.g. $L_{A10}$ is the A-weighted level exceeded for 10% of the time and as such can be used to represent a typical maximum level. Similarly, $L_{A90}$ is the level exceeded for 90% of the measurement period, and is often used to describe the underlying background noise.
$L_{Amax,T}$	The instantaneous maximum A-weighted sound pressure level which occurred during the measurement period, $T$ . It is commonly used to measure the effect of very short duration bursts of noise, e.g. sudden bangs, shouts, car horns, emergency sirens etc. which audibly stand out from the ambient level.
Octave band	A frequency band in which the upper limit of the band is twice the frequency of the lower limit.
1/3 Octave band	A frequency band which is one-third of an octave band.
$R_w$	A single number quantity which characterises the airborne sound insulation of a material or building element in a laboratory test.

## Appendix B – Instrumentation

The following equipment was used for the attended measurements.

Table B1 – Equipment Details – internal meter

Manufacturer	Model Type	Serial No.	Calibration	
			Certificate No.	Valid Until
Norsonic Type 1 Sound Level Meter	Nor140	1407795	<b>4712332213</b>	9 December 2023
Norsonic Pre Amplifier	1209	23230		3 December 2023
Norsonic ½" Microphone	1225	468969		
Norsonic Sound Calibrator	1255	125525755	<b>Cal 022-2021-14548</b>	20 October 2023

Table B2 – Equipment Details – external meter

Manufacturer	Model Type	Serial No.	Calibration	
			Certificate No.	Valid Until
Norsonic Type 1 Sound Level Meter	Nor140	1407961	<b>477987612</b>	8 May 2025
Norsonic Pre Amplifier	1209	23789		
Norsonic ½" Microphone	1225	496124		
Norsonic Sound Calibrator	1255	125526425	<b>Cal 022-2023-17161</b>	5 May 2025

## Appendix C – Site Plan

1 Frith Street

Hazlitt's Hotel

Manzi's

21 Bateman Street

The Raincall Bar



Manzi's, Batemans Buildings, W1D  
 Site Plan Showing Adjacencies  
 Project 12749

Figure 1  
 18 July 2023  
 Not to Scale



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## **Appendix 4**

### ***CONDITIONS CONSISTENT WITH THE OPERATING SCHEDULE AND CONDITIONS PROPOSED BY A PARTY TO THE HEARING***

When determining an application for a new premises licence under the provisions of the Licensing Act 2003, the licensing authority must, unless it decides to reject the application, grant the licence subject to the conditions which are indicated as mandatory in this schedule.

At a hearing the licensing authority may, in addition, and having regard to any representations received, grant the licence subject to such conditions which are consistent with the operating schedule submitted by the applicant as part of their application, or alter or omit these conditions, or add any new condition to such extent as the licensing authority considers appropriate for the promotion of the licensing objectives.

This schedule lists those conditions which are consistent with the operating schedule, or proposed as appropriate for the promotion of the licensing objectives by a responsible authority or an interested party as indicated. These conditions have not been submitted by the licensing service but reflect the positions of the applicant, responsible authority or interested party and have not necessarily been agreed

#### **Conditions: On Current Licence -**

##### **Mandatory:**

1. No supply of alcohol may be made at a time when there is no designated premises supervisor in respect of this licence.
2. No supply of alcohol may be made at a time when the designated premises supervisor does not hold a personal licence or the personal licence is suspended.
3. Every supply of alcohol under this licence must be made or authorised by a person who holds a personal licence.
4.
  - (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
  - (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises—
    - (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to;
      - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
      - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
    - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;

- (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;
  - (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;
  - (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of a disability).
5. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.
6. (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
- (2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.
- (3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—
- (a) a holographic mark, or
  - (b) an ultraviolet feature.
7. The responsible person must ensure that—
- (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—
    - (i) beer or cider: ½ pint;
    - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
    - (iii) still wine in a glass: 125 ml;
  - (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
  - (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.

A responsible person in relation to a licensed premises means the holder of the premise licence in respect of the premises, the designated premises supervisor (if any) or any individual aged 18 or over who is authorised by either the licence holder or designated premises supervisor.

For premises with a club premises certificate, any member or officer of the club present on the premises in a capacity that which enables him to prevent the supply of alcohol.

8(i) A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

8(ii) For the purposes of the condition set out in paragraph 8(i) above -

(a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;

(b) "permitted price" is the price found by applying the formula -

$$P = D+(D \times V)$$

Where -

(i) P is the permitted price,

(ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and

(iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;

(c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence -

(i) the holder of the premises licence,

(ii) the designated premises supervisor (if any) in respect of such a licence, or

(iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;

(d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and

(e) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.

8(iii). Where the permitted price given by Paragraph 8(ii)(b) above would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.

8(iv). (1) Sub-paragraph 8(iv)(2) below applies where the permitted price given by Paragraph 8(ii)(b) above on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax.

(2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.



## Annex 2 – Conditions consistent with the operating Schedule

9. The premises shall install and maintain a comprehensive CCTV system as per the minimum requirements of the Westminster Police Licensing Team. All entry and exit points will be covered enabling frontal identification of every person entering in any light condition. The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises. All recordings shall be stored for a minimum period of 31 days with date and time stamping. Viewing of recordings shall be made available immediately upon the request of Police or authorised officer throughout the entire 31 day period.
  10. A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises is open. This staff member must be able to provide a Police or authorised council officer copies of recent CCTV images or data with the absolute minimum of delay when requested.
  11. An incident log shall be kept at the premises, and made available on request to an authorised officer of the City Council or the Police. It must be completed within 24 hours of the incident and will record the following:
    - (a) all crimes reported to the venue
    - (b) all ejections of patrons
    - (c) any complaints received concerning crime and disorder
    - (d) any incidents of disorder
    - (e) any faults in the CCTV system or searching equipment or ID scanning equipment
    - (f) all seizures of drugs or offensive weapons
    - (g) any refusal of the sale of alcohol
    - (h) any visit by a relevant authority or emergency service.
  12. The premises shall only operate as a restaurant
    - (i) in which customers are shown to their table,
    - (ii) where the supply of alcohol is by waiter or waitress service only,
    - (iii) which provide food in the form of substantial table meals that are prepared on the premises and are served and consumed at the table using non disposable crockery,
    - (iv) which do not provide any take away service of food or drink for immediate consumption,
    - (v) which do not provide any take away service of food or drink after 23.00, and
    - (vi) where alcohol shall not be sold or supplied, otherwise than for consumption by persons who are seated in the premises and bona fide taking substantial table meals there, and provided always that the consumption of alcohol by such persons is ancillary to taking such meals.
- Notwithstanding this condition customers are permitted to take from the premises part consumed and resealed bottles of wine supplied ancillary to their meal.
13. No noise generated on the premises, or by its associated plant or equipment, shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance.
  14. Loudspeakers shall not be located in the entrance lobby or outside the premises building.
  15. All tables and chairs shall be removed from the outside area or rendered unusable by (23.00) each day.
  16. Notices shall be prominently displayed at all exits requesting patrons to respect the needs of local residents and businesses and leave the area quietly.
  17. All waste shall be properly presented and placed out for collection no earlier than 30 minutes before the scheduled collection times.
  18. No waste or recyclable materials, including bottles, shall be moved, removed from or placed in outside areas between (23.00) hours and (08.00) hours on the following day.
  19. The number of persons permitted in the premises at any one time (including staff) shall not exceed (X) persons.

- 20 A Challenge 21 or Challenge 25 proof of age scheme shall be operated at the premises where the only acceptable forms of identification are recognised photographic identification cards, such as a driving licence, passport or proof of age card with the PASS Hologram.
- 21 A record shall be kept detailing all refused sales of alcohol. The record should include the date and time of the refused sale and the name of the member of staff who refused the sale. The record shall be available for inspection at the premises by the police or an authorised officer of the City Council at all times whilst the premises is open.
- 22 There shall be no sales of hot food or hot drink for consumption off the premises after 23.00.
- 23 Patrons permitted to temporarily leave and then re-enter the premises, e.g. to smoke, shall not be permitted to take drinks or glass containers with them.
- 24 No deliveries to the premises shall take place between (23.00) and (07.00) on the following day.
- 26 Ground Floor 140 persons excluding staff.  
First Floor 140 persons excluding staff.  
No more than 300 persons excluding staff (including the outside area) in total at any one time at the premises.

### **Annex 3 – Conditions attached after a hearing by the licensing authority.**

None.

### **Conditions proposed by applicant.**

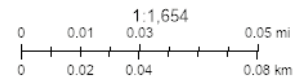
27. At least 2 SIA licensed door supervisors shall be on duty at the entrance of the premises from 21:00 hours when the premises operate up to 01:00 hours and they must correctly display their SIA licence when on duty so as to be visible.
28. A copy of the premises dispersal policy shall be made readily available at the premises for inspection by a police officer and/or an authorised officer of Westminster City Council.
29. All windows and external doors shall be kept closed after 23.00 hours, or at any time when regulated entertainment takes place, except for the immediate access and egress of persons.
30. There shall be a personal licence holder on duty on the premises from 21.00 hours when the premises operate up to 01.00 hours for the sale of alcohol.
31. Patrons permitted to temporarily leave and then re-enter the premises to smoke shall be restricted to a designated smoking area on the terrace hatched black on the licensing layout drawing.
32. Patrons permitted to temporarily leave and then re-enter the premise after 22:00 hours Monday to Sunday, e.g. to smoke or make a phone call, shall be limited to 10 persons at any one time.
33. There shall be no admittance or re-admittance to the premises after 00:00 hours except for patrons permitted to temporarily leave the premises (e.g. to smoke, make a phone call).

1-8 Bateman's Buildings London W1D 3EN



05/09/2023, 14:02:33

- Property Mailing List
- Ward Labels
- Borough Boundary - Mask
- Borough Boundary - Detailed
- Ward Boundaries



Resident Count: 73

Licensed premises within 75 metres of 1-8 Bateman's Buildings, London W1D 3EN

Licence Number	Trading Name	Address	Premises Type	Time Period
18/03674/LIPN	Not Recorded	59 Greek Street London W1D 3DZ	Cafe	Sunday; 10:00 - 23:00   Monday to Thursday; 10:00 - 00:00   Friday to Saturday; 10:00 - 00:30   Sundays before Bank Holidays; 12:00 - 23:00   New Year's Eve; 00:00 - 00:00
23/04980/LIPRW	Manzis	Basement North 1-8 Bateman's Buildings London W1D 3EN	Restaurant	Monday; 07:00 - 23:30   Tuesday; 07:00 - 23:30   Wednesday; 07:00 - 23:30   Thursday; 07:00 - 01:30   Friday; 07:00 - 01:30   Saturday; 07:00 - 01:30   Sunday; 10:00 - 22:30
21/10602/LIPN	Beasy	Basement And Ground Floor 58 Greek Street London W1D 3DY	Restaurant	Monday to Sunday; 10:00 - 23:30
20/06963/LIPN	Not Recorded	Ground Floor 57 Greek Street London W1D 3DX	Cafe	Sunday; 12:00 - 23:00   Monday to Thursday; 10:00 - 00:00   Friday to Saturday; 10:00 - 00:30
18/16088/LIPN	New Evaristo Club	Basement 57 Greek Street London W1D 3DX	Club or institution	Monday to Sunday; 11:00 - 01:30
22/07701/LIPCH	Here Soho	First Floor 56 Greek Street London W1D 3DU	Office	Monday to Sunday; 09:30 - 22:30

18/01285/LIPDPS	Hazlitts Hotel	6 Frith Street London W1D 3JA	Hotel, 3 star or under	Sunday; 12:00 - 23:00   Monday to Saturday; 10:00 - 23:30
20/05637/LIPDPS	Suvlaki	Ground Floor 21 Bateman Street London W1D 3AL	Restaurant	Friday to Saturday; 12:00 - 03:00   Sunday to Thursday; 12:00 - 00:00
19/09656/LIPDPS	La Capannina Club	Basement 21 Bateman Street London W1D 3AL	Night clubs and discos	Sunday; 09:00 - 00:30   Monday to Saturday; 09:00 - 03:30
17/11842/LIPDPS	Bonnie Gull	Ground Floor 22 Bateman Street London W1D 3AN	Cafe	Sunday; 12:00 - 00:00   Monday to Saturday; 10:00 - 00:30
20/06878/LIPDPS	Truffle Burgers	Ground Floor 22 Bateman Street London W1D 3AN	Cafe	Sunday; 12:00 - 00:00   Monday to Saturday; 10:00 - 00:30
23/00763/LIPDPS	Not Recorded	Basement And Ground Floor 6 Greek Street London W1D 4DE	Restaurant	Monday; 08:00 - 23:30   Tuesday; 08:00 - 23:30   Wednesday; 08:00 - 23:30   Thursday; 08:00 - 23:30   Friday; 08:00 - 00:00   Saturday; 08:00 - 00:00   Sunday; 08:00 - 22:30
21/12282/LIPN	Not Recorded	Basement And Ground Floor 6 Greek Street London W1D 4DE	Restaurant	Monday; 08:00 - 23:30   Tuesday; 08:00 - 23:30   Wednesday; 08:00 - 23:30   Thursday; 08:00 - 23:30   Friday; 08:00 - 00:00   Saturday; 08:00 - 00:00   Sunday; 08:00 - 22:30

22/07982/LIDPSR	Pillars Of Hercules	7 Greek Street London W1D 4DF	Not Recorded	Monday; 10:00 - 23:30   Tuesday; 10:00 - 23:30   Wednesday; 10:00 - 23:30   Thursday; 10:00 - 23:30   Friday; 10:00 - 00:00   Saturday; 10:00 - 00:00   Sunday; 12:00 - 23:00
22/05761/LIPVM	Simmons	7 Greek Street London W1D 4DF	Public house or pub restaurant	Monday; 10:00 - 23:30   Tuesday; 10:00 - 23:30   Wednesday; 10:00 - 23:30   Thursday; 10:00 - 23:30   Friday; 10:00 - 00:00   Saturday; 10:00 - 00:00   Sunday; 12:00 - 23:00
14/02772/LIPV	Thirst	23 - 24 Bateman Street London W1D 3AW	Night clubs and discos	Sunday; 12:00 - 23:00   Monday to Saturday; 09:00 - 03:30
20/08314/LIPN	Not Recorded	4 Greek Street London W1D 4DB	Not Recorded	Monday; 09:00 - 02:30   Tuesday; 09:00 - 02:30   Wednesday; 09:00 - 02:30   Thursday; 09:00 - 02:30   Friday; 09:00 - 02:30   Saturday; 09:00 - 02:30   Sunday; 09:00 - 02:00
21/10072/LIPVM	Louche Soho	4 Greek Street London W1D 4DB	Night clubs and discos	Monday; 09:00 - 02:30   Tuesday; 09:00 - 02:30   Wednesday; 09:00 - 02:30   Thursday; 09:00 - 02:30   Friday; 09:00 - 02:30   Sunday; 09:00 - 02:00   Sundays before Bank Holidays; 09:00 - 02:30

06/05103/WCCMAP	Jazz After Dark	Ground Floor 9 Greek Street London W1D 4DQ	Night clubs and discos	Sunday; 12:00 - 00:00   Sunday; 12:00 - 00:00   Monday to Thursday; 09:00 - 02:30   Monday to Saturday; 10:00 - 00:30   Friday to Saturday; 09:00 - 03:30
23/00703/LIDPSR	Milroys Of Soho	Basement And Ground Floor 3 Greek Street London W1D 4NX	Shop	Sunday; 12:00 - 22:30   Monday to Thursday; 10:00 - 23:00   Friday to Saturday; 10:00 - 00:00
19/06444/LIPCH	10 Greek Street	10 Greek Street London W1D 4DH	Restaurant	Sunday; 11:00 - 22:30   Monday to Thursday; 11:00 - 23:30   Friday to Saturday; 11:00 - 00:00
19/15446/LIPDPS	The Gay Hussar	2 Greek Street London W1D 4NB	Restaurant	Sunday; 12:00 - 22:30   Monday to Thursday; 11:00 - 23:30   Friday to Saturday; 11:00 - 00:00
20/11105/LIPN	Not Recorded	2 Greek Street London W1D 4NB	Not Recorded	Sunday; 12:00 - 22:30   Monday to Thursday; 11:00 - 23:30   Friday to Saturday; 11:00 - 00:00
17/08427/LIPV	Nandos	Ground Floor 10 Frith Street London W1D 3JF	Restaurant	Sunday; 12:00 - 00:00   Monday to Saturday; 10:00 - 00:30

09/09864/LIPN	Bibimbap Korean Restaurant	11 Greek Street London W1D 4DJ	Restaurant	Sunday; 17:00 - 00:00   Monday to Wednesday; 17:00 - 00:00   Monday to Sunday; 12:00 - 15:00   Thursday to Saturday; 17:00 - 02:00
21/09121/LIPDPS	Sussex Restaurant	63 - 64 Frith Street London W1D 3JW	Restaurant	Sunday; 12:00 - 00:00   Monday to Saturday; 10:00 - 00:30
17/09349/LIPRW	Circa	Basement And Ground Floor 62 Frith Street London W1D 3JN	Night clubs and discos	Monday to Sunday; 11:00 - 01:00
22/08307/LIPDPS	House Of St Barnabas	The House Of St Barnabas In Soho 1 Greek Street London W1D 4NQ	Civic/public building	Monday to Sunday; 08:00 - 01:30
16/10525/LIDPSR	Shadow Licence	Basement 12 - 13 Greek Street London W1D 4DL	Restaurant	Sunday; 09:00 - 23:00   Monday to Saturday; 09:00 - 03:30
17/09323/LIPST	Unit 4	Development Site At 111-119 Charing Cross Road, 1-12 Manette Street, 1-4 Wedgwood Mews And 12 - 14 Greek Street London	Restaurant	Sunday; 08:00 - 23:30   Monday to Saturday; 08:00 - 01:00
22/05985/LIPVM	Unit 3, Ilona Rose House	Development Site At 111-119 Charing Cross Road, 1-12 Manette Street, 1-4 Wedgwood Mews And 12 - 14 Greek Street London	Restaurant	Monday; 08:00 - 01:00   Tuesday; 08:00 - 01:00   Wednesday; 08:00 - 01:00   Thursday; 08:00 - 01:00   Friday; 08:00 - 01:00   Sunday; 08:00 - 23:30



17/09330/LIPST	Unit 2	Development Site At 111-119 Charing Cross Road, 1-12 Manette Street, 1-4 Wedgwood Mews And 12 - 14 Greek Street London	Restaurant	Sunday; 08:00 - 23:30   Monday to Saturday; 08:00 - 01:00
21/07023/LIPN	Unit 1, Ilona Rose House	Development Site At 111-119 Charing Cross Road, 1-12 Manette Street, 1-4 Wedgwood Mews And 12 - 14 Greek Street London	Restaurant	Sunday; 08:00 - 23:30   Monday to Saturday; 08:00 - 01:00
18/03606/LIPDPS	Lina Stores	Basement And Ground Floor 51 Greek Street London W1D 4EH	Restaurant	Sunday; 12:00 - 00:00   Monday to Saturday; 10:00 - 00:30
22/11573/LIPDPS	Simmons	2 Bateman Street London W1D 4AE	Public house or pub restaurant	Sunday; 12:00 - 22:30   Monday to Thursday; 10:00 - 23:30   Friday to Saturday; 10:00 - 00:00   Sundays before Bank Holidays; 12:00 - 00:00
21/07752/LIPN	Gravity House	65 - 66 Frith Street London W1D 3JR	Office	Monday to Sunday; 00:00 - 00:00
21/08664/LIPVM	Union Club	50 Greek Street London W1D 4EQ	Restaurant	Monday; 10:00 - 01:30   Tuesday; 10:00 - 01:30   Wednesday; 10:00 - 01:30   Thursday; 10:00 - 01:30   Friday; 10:00 - 01:30   Saturday; 10:00 - 01:30   Sunday; 12:00 - 01:00

21/14423/LIPV	TAVUUK	3-5 Bateman Street London W1D 4AG	Cafe	Sunday; 12:00 - 16:00   Monday to Thursday; 10:00 - 23:30   Friday to Saturday; 12:00 - 00:00
22/07519/LIPV	Chotto-Matte	11-13 Frith Street London W1D 4RB	Restaurant	Sunday; 12:00 - 00:30   Monday to Saturday; 10:00 - 01:30
20/07618/LIPDPS	Mimis	56-57 Frith Street London W1D 3JG	Hotel, 3 star or under	Sunday; 07:00 - 22:30   Monday to Thursday; 07:00 - 23:30   Friday to Saturday; 07:00 - 00:00   Sundays before Bank Holidays; 12:00 - 00:00
19/06836/LIPDPS	Dog & Duck Public House	18 Bateman Street London W1D 3AJ	Public house or pub restaurant	Sunday; 07:00 - 00:00   Sunday; 07:00 - 22:30   Monday to Thursday; 07:00 - 23:30   Monday to Saturday; 07:00 - 00:30   Friday to Saturday; 07:00 - 00:00   Sundays before Bank Holidays; 07:00 - 00:00
23/00711/LIPDPS	Club 49	Basement And Ground Floor 49 Greek Street London W1D 4EG	Restaurant	Sunday; 12:00 - 23:00   Monday to Saturday; 10:00 - 03:30
21/05164/LIPDPS	Pix	16 Bateman Street London W1D 3AH	Restaurant	Sunday; 12:00 - 22:30   Monday to Thursday; 11:00 - 23:30   Friday to Saturday; 11:00 - 00:00   New Year's Eve; 12:00 - 00:00

23/03488/LIPDPS	Canwood55	55 Frith Street London W1D 4SJ	Restaurant	Saturday to Sunday; 10:00 - 23:30
23/00801/LIPT	L'Escargot Ltd	48 Greek Street London W1D 4EF	Restaurant	Monday; 10:00 - 01:00   Tuesday; 10:00 - 01:00   Wednesday; 10:00 - 01:00   Thursday; 10:00 - 01:00   Friday; 10:00 - 01:00   Saturday; 10:00 - 01:00   Sunday; 10:00 - 01:00